

DAIRY STANDARDS

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DAIRY STANDARDS

DEAR VALUED MEMBER,

Thank you for being part of the Red Tractor Dairy assurance scheme.

These comprehensive standards underpin our industry's strength and credibility, securing its future as a world-leader in animal health and welfare. They have been written, reviewed and approved by our Technical Advisory Committee, which is made up of farmer representatives, leading industry experts and supply chain stakeholders, and our Sector Board.

It is worth remembering that some standards have been introduced or revised to help our members adapt to changes in legislation or meet evolving supply chain demands.

We are pleased to have consensus when it comes to advancing our sector in many important areas, including bringing an end to tethered housing systems and widening the use of analgesic when carrying out husbandry procedures. We have integrated the dairy industry's commitment to eliminating the routine euthanasia of calves by 2023, allowing members adequate time to ensure they can meet this.

These are necessary standards for our members as they will drive our sector forward, carefully balancing the evolving needs of consumers, farmers, processors and retailers. In an ever-changing world, Red Tractor assurance is your definitive point of reference for peace of mind that your farm business meets key requirements to supply the food chain.

For example, your scheme aligns with the Campaign for Responsible Rodenticide Use (CRRU) Code of Practice, meaning you can purchase and use effective rodenticides without the extra cost of training and licensing. You are subject to less frequent dairy hygiene inspections by Food Standards Authority (FSA).

Red Tractor's medicine standards align with the new Responsible Use of Medicines in Agriculture (RUMA) Alliance, helping to deliver against the dairy sector's commitments to use antibiotics responsibly, improve staff training and minimise the development of antibiotic resistance.

With ever-increasing interest and scrutiny of how food is produced, compliance with these standards not only serves to protect the reputation of your own farm, but the entire sector in which you play a vital part.

Here's to a secure and sustainable future for British farming.

Best wishes,

Angela Rhodes

Chair, Red Tractor dairy sector board



The Red Tractor assurance journey begins on farms, and our members have a vital role to play in building and maintaining the trust of the British public.

As the provider of the UK's largest and most comprehensive food standards scheme, Red Tractor is the lynch pin for the entire supply chain, balancing legislation and the competing demands of consumers, farmers, processors and retailers.

Our Standards are written, revised and approved by our Technical Advisory Committees and Sector Boards in close consultation with farmer representatives and leading industry experts, all working to future-proof the industry.

This is essential given the demand for food traceability, growing consumer awareness of animal welfare and pesticide issues and a need to protect and enhance the environment.

Please note that the standards must be read in conjunction with the **Member Rules** at the back of this manual, which all scheme members are bound by.

For more information on the Red Tractor Assurance Scheme, visit: **redtractorassurance.org.uk**.





Our standards are organised in sections. The **AIM** of each standard or group of standards is clearly explained. All of the words against each standard, including the column **'How you will be measured'**, form part of it.

Standard coding begins with a two-letter prefix which identifies the section (e.g. EC for Environmental Protection and Contamination Control). You may notice that the codes are not always consecutive — rest assured that no information is missing from this guide.

Assessors will use this code together with one to identify the enterprise to which it relates (e.g. DR for Dairy) to record any non-conformances on the report at the end of the assessment.

Look out for the **guidance boxes** throughout this guide – these offer useful tips to help you meet the relevant standard.

Key while all standards must be met, particular attention should be paid to these as they can have implications for your certification

Recommendation this is not a standard and a non-conformance raised will not affect your certification. However these are recommended actions to undertake to help demonstrate working to Red Tractor and industry core principles

New a completely new standard which the member must now adhere to, or a new recommendation

Revised a standard that has changed and requires the member to take some different or additional action to before

Upgraded the standard has been upgraded to a Key standard or from a Recommendation to a full standard

Appendix indicates that additional information is provided in the Appendices at the back of this manual and can also be found by visiting: **redtractorassurance.org.uk**

this icon indicates that a **record** is required and suggests potential documentary evidence which could be used to show compliance

WHERE TO FIND HELP



At the end of each section this icon indicates where you can get **additional information**, should you need it.

Visit our website: redtractorassurance.org.uk which provides additional help.



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Red Tractor is the body that sets the standards a member must conform to in order to be certified.

We license independent contractors, known as certification bodies, to carry out assessments and certification. They manage membership and will be your day-to-day contact.

All our certification bodies work to the same standards and procedures, and all their assessors have relevant training and experience. You can choose any one and get the same service, just like getting an MOT for your vehicle.

You must conform to the standards and the membership rules at all times to be a member. It is important to keep up to date of any changes because both standards and membership rules may occasionally be amended. Please check: **redtractorassurance.org.uk** for updates to standards.



HOW TO JOIN

The application process for dairy farms is primarily arranged and managed through a first purchaser. If you are a farmer, your first purchaser will choose your certification body.

If you are a first purchaser or producer processor and wish to join the scheme, you must apply directly to Red Tractor. Call: **0203 617 3670** or email us at: **memberhelp@redtractor.org.uk**.

With Dairy, where beef assurance is required for the cattle (see Rule 23); and Beef and Lamb, where, if both cattle and sheep are farmed, both must be assessed and certified.

Please pay particular attention to the limitation of liability provisions set out in Rules 74 - 76.



Remember to provide your certification body with your up-to-date contact details and add **rtfcomms@redtractor.org.uk** to your email contacts to make sure you receive the latest guidance and information to help your assurance certification.



1. APPLICATION

Your application to your certification body will be managed by your first purchaser.



2. INITIAL ASSESSMENT

The assessor will talk to you about your business as you walk together around (or facilitate remote viewing via video-streaming of) the facilities, look at the livestock/crop as applicable and check your paperwork.

They will need to talk to your staff too about what they do. Any areas which do not meet the standards (which we refer to as "non-conformances") will be highlighted to you throughout the assessment.

They are not allowed to advise on, or suggest, how you need to correct things. You will be left or sent a report which will contain details of any non-conformances, an indication of the evidence you will be expected to provide (e.g. invoices, photos, photocopies, letter from vet) and the timescales for action.



3. NON-CONFORMANCES

You must supply your certification body with evidence that you have corrected everything as explained in the non-conformance report.

In some cases, a revisit may be required and this may incur a charge. Your application will lapse if you do not correct everything satisfactorily and in good time.



4. ISSUE CERTIFICATE OF CONFORMITY

Once satisfactory evidence has been provided, you will be entered as 'Assured' on the Scheme Member Checker database and you can then sell your product(s) as 'Assured'. You may receive an actual certificate in electronic format or printed, but the status on the Scheme Member Checker database is definitive.





5. ROUTINE ASSESSMENTS AND SPOT CHECKS

An assessor will make routine visits (or carry out remote assessments) similar to your initial assessment to check you are continuing to conform to the standards at all times.

These assessments will normally be held no further apart than 18 months for dairy and beef and lamb schemes. Assessment timings may be altered to accommodate multiple schemes on one farm visit.

SPOT CHECKS

You may also be subject to spot check visits, some of which may be unannounced as part of our risk-based approach to inspections. To find out more about this, please see: **redtractorassurance.org.uk**.

NON-CONFORMANCE - WHAT HAPPENS NEXT?

If you do not conform to any standards you must provide evidence, normally within 28 days, that you have rectified them as outlined at steps 2 and 3 above.

If you have a major non-conformance or excessive non-conformances against the standards, your certification may be suspended until you have shown you have put this right.

Suspension:

Your membership and certification can also be suspended if you have not put non-conformances right within the time stipulated. If an unannounced spot check as a result of our risk-based approach to inspections shows no improvement the member will still be categorised as high risk and suspended.

Suspension is only lifted once you have proved that you have corrected the non-conformances. In some cases, a revisit may be required.

You must not sell products as 'Red Tractor Assured' whilst your certification is suspended.

Withdrawal:

If within three months of the suspension date you have not demonstrated that you have corrected the non-conformances, the certification body will withdraw certification and your membership will automatically be closed.

The certification body will also withdraw certification and your membership will automatically be revoked if you are still categorised as high risk following two consecutive unannounced spot checks as a result of our risk based approach to inspections.

You can only regain certification by following the procedure for a new applicant and as long as no other sanctions or non-conformances remain. Your right to sell products as 'Red Tractor Assured' will cease immediately if your certification is withdrawn or if your membership is revoked for any other reason or expires and is not renewed within one month of expiry in accordance with the membership rules.



To help members avoid the most common non-conformances for each sector, we have published useful guides on our website. Go to: **redtractorassurance.org.uk**.

Documents and Procedures (DP)

STANDARDS

HOW YOU WILL BE MEASURED

AIM: Plans and procedures in place to ensure safe and legal food production

DP.1 Key

The farm, as a whole, must present an acceptable and tidy appearance to the general public. The site management does not present a food safety, animal welfare or environmental risk UPGRADED

DP.1.a

The external areas around buildings and farm entrances are kept clear of rubbish, non-essential equipment and other debris

■ DP.1.b

Loose wire, net and silage wrap, scrap machinery, scrap metal and disused tyres are managed

GUIDANCE

Any waste awaiting collection or disposal is stored appropriately i.e. in a dedicated area away from livestock. Old machinery, tyres, wire and silage wrap are stored neatly. External areas around buildings should be kept clear to discourage vermin.

DP 1 1

A farm map must be present and areas of specific risk are identified

DP.1.1.a

Farm map shows where applicable:



- all fields, including area (hectares/acres)
- watercourses including ditches and ponds
- boreholes, springs and wells, including any on neighbouring land, within 50m of the boundary
- any areas of high pollution risk



■ Farm map

GUIDANCE

One or more maps may be used and this may be held as a hard copy or as an electronic document

DP.2

A documented plan for the effective management of serious incidents and potential emergency situations that threaten the welfare of livestock, food safety or the environment must be in place and displayed in a position available to those involved in farm tasks REVISED

DP.2.a

You have considered the risks to your farm and documented the actions to be taken in the event of:

- feed and/or water equipment failing
- fire
- power cuts
- extreme weather- drought, flooding, snow
- disease outbreaks which have the potential to affect other farms/the general public
- activist activity
- pollution incident e.g. slurry spillages or leaks
- loss of assurance status
- other site-specific risks

■ DP.2.b

Up-to-date relevant contact details are displayed (including out of hours phone numbers) e.g. vet, electricity supplier, Environment Agency (or equivalent), feed and water supplier

DP.2.c

Details must be noted on how situations would be dealt with if the person with primary responsibility for stock is unavailable for any period

DP.2.d

Plan is accessible and known to those involved with tasks on the farm



■ Emergency plan

STANDARDS	HOW YOU WILL BE MEASURED	
DP.3 Systems must be in place for recording, investigating and resolution of any complaints that are relevant to the requirements of the Red Tractor Standards	 DP.3.a System includes recording the: complaint investigation result action taken to prevent the issue happening again 	■ Complaints record
	GUIDANCE ■ Complaints made by local authority, general public, custor feedback) or other ■ Complaints including, but not limited to, milk test failures, levels, dirty stock, welfare and environmental issues	
DP.4 The nominated vet or vet from the nominated vet practice must be informed of each antibiotic failure	■ DP.4.a Nominated vet or vet from the nominated vet practice informed within 1 week of the farmer being made aware of the failure	Complaints record
	■ DP.4.b Nominated vet or vet from the nominated vet practice reviews medicine use and makes recommendations to prevent the issue happening again	■ Vet review record
	DP.4.c Milk test failure recorded in the complaints record	
You must have a written breeding and management policy in place and implemented so there is no routine euthanasia of calves NEW	■ DP.5.a Policy must cover breeding and management decision processes to include: Breeding - semen use/breeding management decisions - tools used to determine replacement rates etc (can be N/A if true flying herd) Management - provision of rearing facilities to cover the number of youngstock (see appendix how calculation should be undertaken. You must provide calving pattern provision for 100% of expected births over a 10-day period) - identified market for breed of calf produced - provision/plan for TB breakdown ■ DP.5.b Evidence that the breeding and management policy is implemented on-farm	



WHERE TO FIND HELP

- For information on farm fires see the Defra guidance document 'Farm Fires Protecting Farm Animal Welfare': https://www.gov.uk/government/publications/farm-fires-protecting-farm-animal-welfare
- For additional guidance on animal welfare in severe weather visit Keeping farm animals and horses in extreme weather: https://www.gov.uk/guidance/keeping-farm-animals-and-horses-in-extreme-weather
- For additional practical guidance on dealing with livestock in droughts and flooding visit BRP+ Managing cattle and sheep during extreme weather events: https://www.gov.uk/guidance/keeping-farm-animals-and-horses-in-extreme-weather

Personnel (PL)

STANDARDS

HOW YOU WILL BE MEASURED

AIM: All personnel (including but not limited to employees, self-employed and family members) are trained and competent to carry out the required activities on farm/sites relating to primary production on site.

PL.1 Key

Systems must be in place to ensure all personnel are effectively trained and deemed competent to carry out the activities they are required to do REVISED

PL.1.a

From November 2021, all new starters have a documented induction covering at least the following:

- an explanation of the tasks they will undertake
- Health and Safety information
- reporting lines



■ Induction record

■ Training record

GUIDANCE

Records of induction and training may be recorded on either separate or consolidated records, provided that compliance with all relevant requirements can be demonstrated

PL.2

Records of training must be kept REVISED

PL.2.a

A training record is available for all, including:



- start date (where applicable)
- induction date (where applicable)
- details of training/events attended
- date of training
- who provided the training (in-house or external provider)

PL.2.b

Where workers are trained to undertake specific tasks, these are listed in their record

PL.2.c

Records kept for 2 years after person has left the business

PL.2.d

Those using sheep dip hold an NPTC Certificate of Competence in the Safe Use of Sheep Dips or are working under the supervision and in the presence of a person who holds the certificate

PL.3

The performance and competence of employees must be regularly reviewed and refresher training implemented as required

REVISED

PL.3.a

Employees are regularly observed and the output of their work reviewed

PL.3.b

Gaps in competence are addressed by recorded, refresher training, implemented immediately or within a defined timescale



■ Training record

GUIDANCE

This standard applies to employees (not personnel, workers, family members). On a site operated by only one person, there is no requirement for them to undergo a performance review (although this could be undertaken by a fieldsperson or other appropriate person if deemed valuable).

STANDARDS

HOW YOU WILL BE MEASURED

AIM: Any labour providers used are managed with agreements in place to ensure that workers provided are competent, and labour providers are licensed

PL.4

Where labour providers are used, they are licensed and a documented agreement is in place REVISED

PL.4.a

All labour providers used hold a valid Gangmasters & Labour Abuse Authority (GLAA) licence



- Evidence of GLAA licence
- Service Level agreement

PL.4.b

A service level agreement is in place between the business and the labour provider

PL.4.c

The agreement confirms that any workers provided are suitably competent

PL.4.d

The agreement confirms any training completed by the labour provider as an alternative to the businesses' own training systems

PL.4.e

The agreement confirms that all workers are legally permitted to work within the UK

PL.4.f

The agreement defines allocation of Health and Safety responsibilities between labour provider and labour user

GUIDANCE

The GLAA defines specific circumstances which are excluded from the licensing requirements – refer to GLAA website for further information. This standard does not apply where workers are supplied outside of the scope of licensing requirements.

AIM: A safe working environment for workers and visitors

PL.5

Health and Safety Policy in place and effectively communicated to workers NEW

PL.5.a

Health & Safety Policy in place

■ PL.5.b

Policy is effectively communicated to all relevant workers

R

■ Health and Safety policy

■ PL.5.c

Language and learning style is given due consideration to ensure all workers understand information

GUIDANCE

Definition of worker (taken from: https://www.gov.uk/employment-status/worker):

A person is generally classed as a 'worker' if:

- they have a contract or other arrangement to do work or services personally for a reward (your contract doesn't have to be written)
- their reward is for money or a benefit in kind, for example the promise of a contract or future work
- they only have a limited right to send someone else to do the work (subcontract)
- they have to turn up for work even if they don't want to
- their employer has to have work for them to do as long as the contract or arrangement lasts
- they aren't doing the work as part of their own limited company in an arrangement where the 'employer' is actually a customer or client

How to write your Health & Safety Policy (including link to example template):

https://www.hse.gov.uk/simple-health-safety/policy/how-to-write-your-policy.htm



WHERE TO FIND HELP

- Guidance on legal requirements for management of Health & Safety is available through the HSE website: https://www.hse.gov.uk/simple-health-safety/index.htm
- Farmwise Your essential guide to health and safety in agriculture: https://www.hse.gov.uk/pubns/priced/hsg270.pdf
- Gangmaster & Labour Abuse Authority (GLAA): www.gla.gov.uk

Traceability and Assurance (TI)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: A clear identification of livestock to deliver food chain traceability		
TI.1 Key Cattle must be identified in accordance with legislation REVISED	■ TI.1.a Cattle are double tagged within 20 days of birth (first tag v birth if dairy bred)	within 36 hours of
	■ TI.1.b Imported livestock are tagged and recorded in accordance	e with legislation
TI.1.1 Key Sheep must be identified in accordance with legislation REVISED	■ TI.1.1.a Sheep are identified by an approved method within the required timeframe	
TI.2 Key Records of cattle movements must be accurately kept to maintain traceability REVISED	■ TI.2.a A holding register is kept for the cattle; which can be paper/computer based or a combination of both detailing births, deaths and movements.	R ■ Herd records
	GUIDANCE this register should be farm specific and cannot be held only in	the national database
	 TI.2.b The national database is notified within the required timeframe: within 27 days of birth 7 days of death 3 days of movement 	■ Movement records
	■ TI.2.c Passports or proof of application are available for all cattle on site	
TI.2.1 Key Records of sheep movements must be accurately kept to maintain traceability REVISED	 TI.2.1.a A holding register which can be paper or computer based or a combination of both is kept up to date and covers:	R ■ Holding register
	■ TI.2.1.b Sheep movements are reported within the required timeframe	R Movement
	■ TI.2.1.c Received paper movement documentation is kept for 3 years	records

STANDARDS

HOW YOU WILL BE MEASURED

AIM: Traceability is maintained through to delivery

TI.3 Key

Livestock must be accompanied by the required movement and delivery information

■ TI3 a

Cattle are accompanied by their passports and sheep by animal movement documentation

TI.3.b

Food chain information (FCI) accompanies each consignment of livestock sent to slaughter (including those going via a livestock market)

Aim: Controls in place to maintain assurance status

TI.4 Key

Controls must be in place to ensure assurance status of livestock being sold as assured REVISED

TI 4 a

Only livestock that meet the following criteria are sold as farm assured:

- Livestock sent to slaughter meet the minimum required residency period (i.e. 90 days for cattle, 60 days for sheep)
- During the residency period:
 - Livestock stay on the farm for the whole time period or checks are made that the previous owner was farm assured
 - · If livestock are purchased from a market, the market is assured
 - If livestock passes through a collection centre, the collection centre is assured

■ TI.4.b

Vehicles used to transport livestock are assured:

assessed under the farm scheme if transporting the farms own livestock

OR

 Transport of other members stock is permitted when all parties are farm assured not for hire and reward and with a completed declaration

OR

 Red Tractor Livestock Transport scheme (or equivalent) and hauliers membership numbers are known



■ Transport declaration

TI.4.1 (Recommendation)

It is recommended that bought-in livestock are bought from a farm assured farm

■ TI.4.1.a

Checks are made to verify the holdings of origin are assured to the RTA Beef & Lamb scheme, Farm Assured Welsh Livestock Scheme, QMS Cattle and Sheep scheme or the Northern Ireland Beef and Lamb Farm Quality Assurance Scheme

TI.5 Key

If livestock from multiple holdings are collected onsite the site must hold an Animal Gatherings Order REVISED

■ TI.5.a

The conditions of the AGO are being met



■ Animal Gatherings Order



WHERE TO FIND HELP

- For more information on Animal Identification and Movement visit: www.gov.uk/topic/keeping-farmed-animals/cattle-identity-registration
- For information on when you should tag you sheep visit: https://www.gov.uk/guidance/sheep-and-goat-keepers-how-to-identify-your-animals
- Red Tractor Checker to complete assurance checks on other farms, hauliers and markets visit: www.redtractorassurance.org.uk/checkers

Vermin Control (VC)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Effective and responsible control of birds, rodents, insects and other animals to prevent contamination and food safety risk		
VC.1 Key There must be effective control of vermin REVISED	 VC.1.a No build up of vegetation close to farm structures that may harbour vermin 	R Site survey
	■ VC.1.b A site survey is completed at least annually while stock are housed and/or the feed storage areas are in use, detailing: — date of inspection — locations inspected — findings — action required — date actions completed	
	GUIDANCE A site survey is a record of every inspection and/or survey un signs of rodent activity and/or environmental management re	ndertaken to look for equirements.
	VC.1.c Dead/trapped vermin are searched and disposed of when bait points are checked	
VC.2 Toxic bait must be used responsibly REVISED	■ VC.2.a Prior to treatment with baits the use of non-chemical control methods is considered first followed by the least toxic alternatives (see Appendix – Risk hierarchy)	■ Environmental risk assessment
	■ VC.2.b An Environmental Risk Assessment is undertaken in accordance with the Appendix before bait is laid	■ Bait plan ■ COSHH assessment
	■ VC.2.c Where baits are used a bait plan identifies: - location of bait points - bait used - bait point inspection - replenishment dates	(where applicable)
	VC.2.d Non-target animals do not have access to baits	
	■ VC.2.e Bait is prevented from contaminating animal feed/milk storage area	
	■ VC.2.f Permanent baiting is not routinely undertaken and toxic bait is removed when treatment is finished	
	VC.2.g Product label directions are followed	
	VC.2.h A documented COSHH assessment is carried out where there are 5 or more employees	

GUIDANCE

Permanent baiting is the application of a rodenticide product when no active infestation is present. Permanent baiting is strictly limited to sites with a high potential for reinvasion when other methods of control have proven insufficient and can only be carried out by professional users and only with products authorised for this use.

STANDARDS	HOW YOU WILL BE MEASURED
VC.3 Systems must be in place to control vermin in milk production/storage areas	■ VC.3.a In the milk storage facility doors are kept closed
	■ VC.3.b In the parlour feed hoppers are clean and covered
	■ VC.3.c There is no evidence of accumulated dirt from nesting birds
	VC.3.d Insect elimination measures (such as screens, food-safe fly sprays, strips, electric fly killers) are positioned and managed where they cannot contaminate the product
	■ VC.3.e Vermin access points are eliminated



WHERE TO FIND HELP

- The Campaign for Responsible Rodenticide Use Code is published on: www.thinkwildlife.org/crru-code
- HSE step-by-step guide to COSHH assessment: https://www.hse.gov.uk/pubns/books/hsg97.htm

Milk Production (MP)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Safe and hygienic milk collection that prevents cross-contamination between farms		
MP.1 The milk collection area must be kept practically clean and tidy	■ MP.1.a The area from the back axle of the tanker to the storage tank access is made of concrete or similar surface, complete, drained and kept sufficiently clean that the tanker hose is not soiled when in use	
	■ MP.1.b The walkway from the driver's door to the back axle of the tanker and storage tank access provides clean, hard-standing access for the tanker driver	
MP.2 The milk collection area must be externally lit to facilitate the safe collection of milk MP.2.a Sufficient external lighting to allow milk to be collected in darkness		
lit to facilitate the safe collection of milk		
AIM: The dairy and milk storage area are	kept in a clean, food safe manner t covers, windows in rooms/areas classed as dairy and milk storage plus the	
AIM: The dairy and milk storage area are *Applies to walls, floors, doors, ceilings, light		
AIM: The dairy and milk storage area are *Applies to walls, floors, doors, ceilings, light siting of the hand wash facilities. MP.3 The dairy and milk storage area must be kept clean, tidy and free from	 MP.3.a Area free from accumulated dirt, dust, cobwebs, mould, rust, rubbish and medicines, chemicals/products, buckets and equipment not in use 	

GUIDANCE

Dairy being any area where the milk is either held or where equipment through which the milk passes it sited (i.e. plate cooler, filter)

Milk Production (MP) (continued)

STANDARDS	HOW YOU WILL BE MEASURED
MP.4 Structures within the dairy and milk storage area must be sound, maintained and suitable	MP.4.a Walls (the full height to the ceiling) and doors are undamaged with a sealed, washable finish
REVISED	■ MP.4.b Floors are impervious, well-drained (no standing water) and complete (any cracks not able to hold dirt or water)
	MP.4.c Ceilings and roof linings are complete and maintained. False ceilings are fully sealed
	MP.4.d Any beams present are well maintained
	■ MP.4.e Well-fitting, complete windows that are permanently secured shut or have fitted fly screens
	■ MP.4.f Lights are shatterproof or covered
MP.5 The dairy and milk storage access points	■ Mp.5.a All access points to the dairy/milk storage facilities can be secured
must be kept secure when unattended REVISED	■ MP.5.b The external door/s or room can be locked
	■ MP.5.c Doors are kept closed when not in use
AIM: To prevent the contamination of mil	lk by storage equipment and associated refrigeration systems
MP.6 Milk storage tanks are managed to reduce	■ MP.6.a Tank and silo lid hatches/covers and bungs are entire and kept routinely closed
the risk of milk contamination	■ MP.6.b Checks can be made on milk to ensure it is not contaminated i.e. tanks have lids or sampling points and space between the tank lid and ceiling to allow sampling and visual inspection of milk
	 MP.6.c Exterior: tanks/silos, pipelines, rubber seals, motor casings, outlets and hoses/ pressure washers are free from external accumulated dirt, dust, rust, bird droppings water heaters, agitator motors free from rust milk silo air inlets are fitted with a filter milk silos are located on a drained concrete pad
	 MP.6.d Interior: cleaning completed after every complete milk collection and left free of chemical residues achieved by a final rinse with potable water clean outlet pipes, dipsticks, lids, caps, bungs, internal ladders, external valves and sampling points

STANDARDS	HOW YOU WILL BE MEASURED	
MP. 7 Milk cooling systems and storage tanks cool milk to required temperatures MP.7.a Milk cooled immediately after milking to at least the legal maximum temperatures. For everyday collection milk is cooled and maintained or lower, for alternate day collection 6°C or lower First purchaser contracts may specify more stringent temperature required.		naintained at 8°C
	MP.7.b Tanks are fitted with functioning temperature gauges. Temperatures checked after each milking and comparison temperatures on tanker collection receipts and tank gauge identify faults	
MP.8 Milk cooling systems and storage tanks	MP.8.a Evidence of annual service	R
must be maintained to ensure effective cooling and washing	 MP.8.b Maintenance/calibration of relevant gauges and leakage testing as required by legislation 	■ Service sheets
	 MP.8.c Faults identified during the service are rectified 	
AIM: To prevent the contamination of milk ciated structures	c by milking parlour or automatic milking equipment, b	uildings and asso-
MP.9 The milking parlour/automated milking units must be kept clean and tidy	MP.9.a The parlour area/automatic milking unit is free from accumulated dirt, dung, dust and rubbish	
	■ MP.9.b The parlour/automatic milking unit, walls, doors and gates close to the entrance are washed and cleaned down after	
	■ MP.9.c Troughs are free from mould and a build-up of feed debris	
	MP.9.d Ceillings are visually clean and beams/girders free from ru accumulated dust	st and
	■ MP.9.e The parlour/automatic milking unit is kept tidy and clear of products, chemicals and items not in constant use	
MP. 10 Equipment in the parlour/automatic milking units must be clean	MP.10.a Equipment visually clean: internally and external - applies to ducts, jars, clusters and pipework	R ■ Plant cleaning
	MP.10.b Detailed plant cleaning protocol available and on display, including stages of wash and final rinse, products used, water temperature and checks undertaken (frequency) If output week used stages should be detailed along with	protocol
	If auto wash used stages should be detailed along with frequency of checks undertaken	
MP.11 A supply of water and suitable means of washing must be available to the parlour area REVISED	■ MP.11.a A dedicated hose or power washer for the parlour which is long enough to reach all areas of the parlour and all milking points	

Milk Production (MP) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Cows are milked at a frequency tha	at prevents undue stress associated with distended u	dders'
MP.12 Structures within the parlour area must be sound, maintained and suitable REVISED	MP.12.a Walls (with a washable height to 2.5m or whole wall) and undamaged with a sealed, washable finish	doors are
	MP.12.b Floors are impervious, well-drained (no standing water), on not able to hold dirt or water)	omplete (any cracks
	■ MP.12.c Ceilings and roof linings complete and maintained. False	ceilings fully sealed
	MP.12.d Any beams present are well maintained	
MP.13 The parlour must be well lit and any lighting must not be a cause for	MP.13.a Parlour light intensity enables cattle I.D. to be read and for carried out	remilk inspection
contamination	MP.13.bLights are shatterproof or covered	
	■ MP.13.c Light covers are free from accumulated dead flies and col	owebs
MP.14 The milking machine and all associated	■ MP.14.a Fixtures and fittings are of sound construction with a wash	nable finish
equipment, fixtures and fittings must be maintained and suitable	MP.14.b No signs of perishing rubber ware	
	 MP.14.c Automatic dipping and flushing systems are maintained a ensure milk contamination is avoided 	nd functioning to
	■ MP.14.d Automatic milking units are inspected at least daily	
MP.15 Teat cup liners must be clean, free from damage and changed regularly	■ MP.15.a The milking machine has teat cup liners that are changed in accordance with manufacturers' instructions for number of milkings/hours of use	Records of date of liner change
	■ MP.15.b Records of liner changes are kept for 12 months	
MP.16 The milking machine must be tested at least annually, identified faults rectified and records kept	■ MP.16.a Machine tested statically at least annually to latest standards relevant to machine or installation date (currently ISO6690:2007)	■ Machine test certificate and
	MP.16.b Copies of test report available to assessor	report – showing test compliance to ISO6690:2007
	■ MP.16.c Test reports/delivery notes/invoices demonstrate faults have been rectified	
MP.17 (Recommendation) It is recommended that a milking-time test is undertaken	MP.17.a A milking-time test in addition to the annual static test	R Test certificate

STANDARDS	HOW YOU WILL BE MEASURED	
MP.18 (Recommendation) It is recommended that milking machine testing is undertaken by a competent engineer or technician	■ MP.18.a Technician/engineer holds accreditation through the Milking Equipment Association or similar	■ Documentation quotes membership number
AIM: Water and chemicals used for clear on milk safety and quality	ning are food-safe and managed correctly to prevent	an adverse effect
MP.19 Water used in the milk production area that is in contact with teats/udders and internal	MP.19.a Sufficient supply of clean, safe water for milking operations and milking equipment cleaning	R Water test
equipment surfaces must be safe REVISED	GUIDANCE Water is direct from the mains, held in a clean, covered holding tank or from a safe private water supply.	report ■ Risk assessment
	MP.19.b Where private water supplies (e.g. from boreholes) are used, an annual risk assessment has been completed and water has been determined as being safe. See relevant Appendix for guidance	
MP. 20 Chemicals and cleaning agents used within the milk production area must be authorised for intended use, stored and used in accordance with manufacturer's instructions REVISED	MP.20.a Products used are within date, not phenolic based, not known to cause taint in milk, not harmful to livestock if in contact with the udder	■ Data sheets/ warranty
	MP.20.b Cleaning chemicals do not contain quaternary ammonium compounds (QACs), as stated on the chemical data sheet or a warranty received from the supplier	declaration from supplier
	■ MP.20.c Correct quantities are used (measuring jug used or regular checks on auto-dosing systems)	R ■ Wash protocol
	■ MP.20.d Products are used in water of the correct temperature	
MP.21 The temperature of the wash cycle must be checked regularly	■ MP.21.a Functional thermal tapes, electronic thermometers or integrated monitoring systems are used	R ■ Wash protocol
	■ MP.21.b Gauges on water heaters indicate start temperature	
MP.22 Current safety sheets for all chemicals and cleaning agents (including disinfectants) used within the milk production area must	MP.22.a Chemical safety sheets are easily accessible to all, in cas or spillage, either printed or downloaded and saved on an accessible by all	
be available	■ MP.22.b If chemical data sheets are saved on an electronic device when needed (e.g. in an emergency) or can be accessed such as a smartphone or tablet	

Milk Production (MP) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
MP.23 Key Lactating cows must be milked daily	MP.23.a Milking times and intervals are consistent for all milking cows including those in isolation	
	■ MP.23.b Less frequent milking (i.e. alternate day) for drying-off is not practised	
	■ MP.23.c For automatic milking unit systems checks are made daily that all lactating cows have been milked	
AIM: To ensure that milk is safe and suit	able for human consumption	
MP.24 Key Procedures must be in place to reduce the risk of contaminating milk and to inspect	MP.24.a Udders and teats are clean and dry prior to milking with a means of cleaning soiled udders available and used as necessary	
for abnormalities	MP.24.a.1 Udder cloths, if used, are single use or sanitised between cows	
	MP.24.b Cows have their milk individually inspected at the start of milking – for presence of blood, clots and discolouration Methods of inspection are: foremilking, conductivity meter/colour detection system, transparent claws long milk tube filters or recording jars	
	MP.24.c Contamination of milk from antibiotic sprays minimised by only applying post milking	
MP.25 Key Milk consigned for human consumption must be suitable for use	 MP.25.a Milk is unsuitable and discarded if: It is from a TB reactor (from the point of veterinary diagnosis) Inspection/detection identifies abnormalities in the milk The cow it derives from shows signs of disease, infection, udder inflammation or wounds (and therefore the cow is being treated); or is under medicine withdrawal period 	
GUIDANCE Animals are in a good state of health and present no sign of disease that might result in the contamination of milk. In particular are not suffering from any infection of the genital tract with discharge, enteritis with diarrhoea and fever, udder wound likely to affect the milk and colostrum or recognisable inflammation of the udder. Animals are free of brucellosis.		
MP.26 Key Systems are in place to ensure that milk unfit for human consumption does not enter the milk storage tank	 MP.26.a In conventional parlour systems, cows whose milk is unfit for human consumption are: clearly identified for the full withdrawal period. Treated cows are visually 	

milking the next cow

■ MP.26.b

prior to being used on other cows

In automatic milking unit systems:

identified with stock marker/spray, tail tapes, lower leg tapes/bands
milked last or into a separate bucket unit system. If separate units are unavailable and treated cows not milked last, the unit is thoroughly cleaned

the cows are recorded on the controlling computer by a nominated person
the system automatically discards the milk and the unit is cleaned prior to

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: To ensure milking personnel, including relief milkers, do not cause milk contamination		
MP.27 Milking personnel are aware of relevant procedures that prevent contaminated milk from entering the milk storage tank	MP.27.a ID of treated cows is communicated to milking personnel including relief milkers (e.g. white board)	
	■ MP.27.b All aware of methods of identifying treated cows (as outlined in Herd Health Plan)	
MP.28 Key Milking personnel must follow good hygiene practices	MP.28.a Wellingtons, milking apron/suit are clean at the start of milking and cleaned/changed when soiled during milking. Clean gloves are used for each milking	
	■ MP.28.b Hands, forearms (and gloves, if used), are kept clean during milking	
	■ MP.28.c Cuts, wounds and sores are covered	
	MP.28.d Stockmen suffering from infectious illness that could contaminate raw milk do not carry out milking	
MP.29 Dedicated and accessible hand and arm washing and drying facilities must be provided REVISED	MP.29.a Located within the dairy or an adjacent room which is also accessible to tanker driver	
	 MP.29.b Facilities include: a designated sink hot and cold water is made available soap 	
	MP.29.c Paper towels along with bin (emptied regularly) or hygienic method of hand drying are available	
	■ MP.29.d Hand basins discharge into a drain or well-drained floor	
GUIDANCE Sinks should not be used as storage units		
MP.30 The dairy and all milking areas are	■ MP.30.a Smoking does not occur in the dairy or parlour/automated milking unit area	
designated no smoking areas	■ MP.30.b Both areas have appropriate signage	

Housing, Shelter and Handling Facilities (HF)

STANDARDS	HOW YOU WILL BE MEASURED
AIM: Safe, comfortable and hygienic housing for all livestock, including youngstock and those close to giving birth	
HF.1 Key Housing must be constructed and maintained to provide a safe and secure environment for livestock REVISED	HF.1.a Housing secure to prevent straying/escaping
	HF.1.b There are no sharp edges, projections or other features presenting a hazard to livestock
	■ HF.1.c Electrical installations are inaccessible to livestock
	■ HF.1.d Lights over feed troughs are shatterproof/protected
	■ HF.1.e No unmanaged welfare outcomes in relation to hair loss, lesions and swellings
GUIDANCE The member is aware of outcomes, the incidence	e within the herd and any issues identified are actively managed. See Appendix
HF.2 Housing must be appropriately and effectively ventilated	HF.2.a Ventilation minimises high humidity, build-up of odours and maintains a comfortable temperature.
	■ HF.2.b Livestock not indicating signs of heat stress or exposed to draughts/ extreme cold
HF.3 Floors must be constructed and maintained in a manner that minimises the risk of injury	■ HF.3.a Floor surfaces are sound, and livestock can walk at ease without slipping or risk of injury
	■ HF.3.b Design of any slats are suitable for the species and do not cause livestock to slip or cause foot injuries. Non slatted lying areas provided to breeding cows, in-calf heifers, and calves
	■ HF.3.c Manhole covers/drains that livestock have access to are maintained
HF.4 Key Conditions in housing must be maintained in a manner that ensures livestock are able to keep clean REVISED	HF.4.a Lying areas are well-drained and regularly cleaned out to avoid a build-up of dirty bedding
	■ HF.4.b All livestock sent to slaughter meet abattoir cleanliness specifications
	■ HF.4.c Slurry and manure from loafing areas/areas at rear of cubicles is scraped/ removed at least twice daily
	■ HF.4.d No accumulation of excess water, urine, dung or slurry
	■ HF.4.e No unmanaged welfare outcome issues in relation to cleanliness
GUIDANCE	

The member is aware of outcomes, the incidence within the herd and any issues identified are actively managed. See Appendix

STANDARDS	HOW YOU WILL BE MEASURED	
HF.4.1 Safe, suitable, and legal bedding is provided in lying areas	HF.4.1.a Bedding (used in lying areas including cubicles, loose housing, non-slatted lying areas, and corrals) is non- injurious, non-toxic and is absorptive	■ Delivery records ■ Waste transfer
*please see additional audit points if Recycled Manure solids are being used as bedding material	HF.4.1.b Where slatted flooring is used for newborn and young lambs, bedding is provided	notes Waste exemption records
	HF.4.1.c Delivery records of waste materials used for bedding are kept e.g. recycled woodchip, paper	
	HF.4.1.d Waste exemptions to use such materials are registered with the Environment Agency and kept	
HF.4.2 Lying areas provide comfort REVISED	 HF.4.2a Comfort provided through provision of bedding, mattresse 	es, matting
	 HF.4.2.b No unmanaged welfare outcomes in relation to lesions cau 	sed by lying comfort
GUIDANCE The member is aware of outcomes, the incidence within the herd and any issues identified are actively managed. See Appendix		
HF.5 Lighting in housing must allow normal behaviours, rest and effective inspection of livestock REVISED	HF.5.a Adequate lighting (whether fixed or portable) is available to of stock at any time	to enable inspection
	 HF.5.b Housing is lit during normal daylight hours (natural or artif 	ïcial).
	■ HF.5.c A period of rest from artificial lighting is provided daily	
	■ HF.5.d Fixed lighting is provided in all milking cow housing	

AIM: Housing and grouping should be specific to livestock size and requirements

HF.6. Housing must be of sufficient size REVISED HF.6.b Cubicle design and size is suitable for the animal breed and size HF.6.c Group yards and loose housing systems allow space for them all to lie down simultaneously, rise without difficulty, turn around and stretch HF.6.d Passageways must be wide enough to facilitate cow movement so they can turn around easily HF.6.e No unmanaged welfare outcomes in relation to housing size

GUIDANCE

The member is aware of outcomes, the incidence within the herd and any issues identified are actively managed. See Appendix

Housing, Shelter and Handling Facilities (HF)

STANDARDS	HOW YOU WILL BE MEASURED
HF.6.1 Key Tethered housing systems are not permitted REVISED UPGRADED	GUIDANCE Definition of tethered housing: a housing practice used throughout the housed period whereby the stock is fed, watered and sleeps within the area defined by the reach of its restraining method
HF.7 Livestock must be kept in appropriate groups	■ HF.7.a Livestock grouped according to age, size and production status (exception cow/calf and ewe/lamb)
	■ HF.7.b Livestock (including stock bulls) allowed the sound and view of other livestock (except where segregated/isolated)
	■ HF.7.c Fractious or fully horned cattle are not mixed with unfamiliar groups or removed from the group if there is evidence of injury or bullying
	■ HF.7.d Sexually mature male and female livestock kept apart (unless breeding is planned)
AIM: Appropriate, well maintained facilities	es are available for specific activities
HF.8 Handling facilities must be in place and maintained in a condition that minimises	■ HF.8.a Well maintained, structurally sound and stable crush, race and handling pens (including portable systems) with no sharp edges
the risk of injury and distress to livestock and handlers REVISED	■ HF.8.b Sheep dip is securely covered when not in use
HF.9 There must be appropriate facilities for livestock to give birth	■ HF.9.a Facilities available to separate ewe/cow from the rest of the group if necessary
investock to give birtii	■ HF.9.b Clean, dry bedding provided and replaced regularly
	■ HF.9.c Lighting allows for close inspection of livestock
	■ HF.9.d Restraining facility (e.g. crush) available for use when livestock give birth
HF.10 Facilities must be available on-farm that	HF.10.a Adequate lighting to inspect stock at point of loading
enable the loading and unloading of livestock with minimal stress and risk of injury to livestock and handlers REVISED	■ HF.10.b Structurally sound and stable gates/barriers to prevent livestock escaping
	■ HF.10.c Facilities are free from sharp edges or other projections which may cause injury to livestock and handlers
	■ HF.10.d If loading ramps are used they are designed to minimise the risk of slipping and have secure side guards: — ramp angles do not exceed 26.6° for adult cattle and sheep, 20° for calves
	■ HF.10.e The use of tailgating to overcome site access issues and minimise journey lengths is only permitted if it occurs within the loading site boundary, with suitable facilities (as defined in legislation)

STANDARDS	HOW YOU WILL BE MEASURED
AIM: Appropriate shelter and conditions are available at all times for livestock kept outdoors (applicable to livestock in fields, corrals and forage crops)	
HF.11 Livestock kept outdoors must have access to shelter and well-drained lying areas	■ HF.11.a Shelter provided (natural or man-made; hedges, trees, walls) to protect from inclement weather
	■ HF.11.b Well-drained lying areas
HF.12 There must be controls in place to minimise overgrazing and poaching	HF.12.a Outdoor feeding areas are situated so that they do not become excessively poached or allow a large build-up of dung
	■ HF.12.b Tracks and gateways are maintained to reduce the risk of foot damage or injury



WHERE TO FIND HELP

- Further information on housing and handling facilities is given in the Code of Recommendations for the Welfare of Livestock Cattle and Sheep
- For additional practical guidance on housing, ventilation, bedding, handling etc. visit: beefandlamb.ahdb.org.uk/returns
- For more information on presenting clean sheep for slaughter visit: https://www.food.gov.uk/sites/default/files/media/document/cleansheep0507%20%281%29.pdf
- For more information on presenting clean cattle for slaughter visit: https://www.food.gov.uk/sites/default/files/media/document/cleanbeefsaf1007%20%281%29.pdf

Feed and Water (FW)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: All livestock receive a daily diet sufficient to maintain full health		
FW.1 Key Livestock must be provided with sufficient feed	■ FW.1.a The diet is adequate to maintain rumen function and suitable to the production status and body condition of the animal	■ BCS sheets
	■ FW.1.b No unmanaged welfare outcomes in relation to Body Condition Score of milking herd	■ Feed plan
	GUIDANCE The member is aware of outcomes, the incidence within the herd and any issues identified are actively managed. See Appendix	
	FW.1.c Systems in place to ensure nutritional needs are met: - either regular documented body condition scoring OR - documented feed plan for the milking herd plus documented feed plans for dry cows, heifers and calves	
	Feed plans available and reviewed twice a year, updated as required and kept for 2 years	

Feed and Water (FW) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
FW.1.1 A system is in place to ensure newborn calves/lambs receive sufficient, suitable colostrum REVISED	■ FW.1.1.a The Health Plan clearly shows there is a system in place to ensure that sufficient colostrum is received as soon as possible after birth, but within 6 hours	R ■ Health plan
	■ FW.1.1.b Alternative sources of colostrum (fresh/frozen/ artificial) are available in the event of the dam not being able to produce	
FW.1.2 Colostrum or milk from Johne's positive cows must not be fed to dairy or beef	■ FW.1.2.a Detail contained within colostrum policy in herd health pla alternative provision e.g. frozen colostrum from clean cows	
breeding stock	■ FW.1.2.b ID of known Johne's positive animals recorded and availa	ıble
FW.1.3 (Recommendation) It is recommended that milk (excluding colostrum) from cows under the statutory withdrawal period for antibiotics is not fed to youngstock		
FW.1.4 (Recommendation) It is recommended that quality of colostrum is tested	■ FW.1.4.a Tested in accordance with AHDB guidance	
FW.2 All livestock must be provided with sufficient access to feed REVISED	■ FW.2.a There is enough feeding space per animal - dependent on the See Appendix for recommended space allowances	ne system of feeding
	■ FW.2.b Feeding systems inc. automatic feeders are checked at let they are working and clean	east daily to ensure
FW.3 Key All livestock must be provided with adequate access to a supply of fresh, clean drinking water REVISED	■ FW.3.a The water supply is sufficient to cover times of peak demweather/lactation and there is sufficient trough space/drin of livestock (10% of the herd can drink at any one time)	
	■ FW.3.b Water is easily accessible to livestock and troughs do not and feeding areas and do not have the potential to cause	
	■ FW.3.c Water troughs are kept clean	
	■ FW.3.d Provision is made to ensure an emergency supply of suita can be supplied if normal supplies were to fail	able drinking water
	GUIDANCE Emergency water supply is an alternative source of water i.e. service, natural etc.	e. tankers, fire
	■ FW.3.e Grazing livestock have access to water, regardless of cro	p being grazed

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Animal feed is suitable and traceable	le	
FW.4 Key Feed must be suitable	Feed is not stale or contaminated	
	■ FW.4.b Feed only includes feed materials and additives permitted UK and EU law	I by the scheme and
	■ FW.4.c The composition of all purchased and home mixed feed is	s known
	■ FW.4.d Materials produced by anaerobic digesters are prohibited	for animal feed
	■ FW.4.e Injurious weeds (e.g. ragwort) that livestock have access	to are controlled
	FW.4.f No non-permitted materials are used specifically:	,
FW.4.1 (Recommendation) It is recommended that regular body condition scoring is undertaken	■ FW.4.1.a Scoring conducted in accordance with AHDB guidelines for milking herd. Results are kept and form part of the health and performance review	R ■ BCS sheets
FW.5 Bought-in feed must be from an assured source or in specific circumstances with a warranty declaration	 FW.5.a Compounds and blended feed are UFAS, or equivalent FW.5.b Bagged or sealed compounded or blended feed, minerals, mineral blocks/licks (except for rock salt), supplements and milk replacers are sourced from a UFAS merchant or from a non-UFAS merchant by a UFAS, or equivalent, compounder FW.5.c Straights from a merchant, processed food by-products and co-products from the biofuels industry are UFAS, FEMAS, or equivalent FW.5.d The following materials are sourced with a completed warranty declaration: farm-to-farm supplies of any feeds unexpectedly in surplus hay and/or silage supplied via forage merchants roots and vegetable/fruit which have not been processed beyond basic grading and washing 	■ Warranty declaration

GUIDANCE:

Details of equivalent schemes are given in the relevant Appendix Red Tractor warranty declaration template provides details of what information should be included.

Feed and Water (FW) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
FW.5.1 (Recommendation) When sourcing cereals, fruit or vegetables from another farm it is recommended that the supplying farm is a member of a farm assurance scheme	■ FW.5.1.a Cereals from an assured combinable crops farm accomp passport	anied by a grain
	■ FW.5.1.b Fruit and vegetables from an assured fresh produce farm warranty declaration	accompanied by a
FW.6 Records of all feedstuffs purchased must be kept	■ FW.6.a Feed records detail: - supplier name - feed type including ingredient composition - date of delivery - quantity - load or batch number	■ Feed delivery documents/ invoices/warranty declarations/grain passports/own records
	■ FW.6.b Records are kept for 2 years	
AIM: On-farm mixing produces safe anim	nal feed	
FW.7 When mixing two or more feed materials together records must be kept	FW.7.a For total mixed rations (TMR) that incorporate forages or moist feeds produced on a daily basis, produce a record of the ingredients and quantities and update it when the mix changes	■ Home mixing records
	FW.7.b For home mixed compounds, meals or blends based on dry feed ingredients records of every batch mixed are kept detailing ingredients, quantities, mixing dates.	
GUIDANCE Forage only, (forage top-dressed with concentra	ntes) or single feeds mixed with water do not require records	
FW.8 When the mix formulation changes	■ FW.8.a Samples of dry feed ingredients (over 3% inclusion) are k	kept
samples must be kept	■ FW.8.b For dry mixes, samples of finished feed mix are kept	
	■ FW.8.c Samples are kept for a minimum of four weeks after last	use
	■ FW.8.d Samples are: - representative (small samples from several different per consideration) - of adequate quantity (approx. 0.5 kg) - free from contamination - identifiable (labelled with feed details and date) - stored in a cool, dry area	pints)

STANDARDS HOW YOU WILL BE MEASURED FW.9 FW.9.a R The site has local authority approval If mixing using 'pre-mixtures', 'additives' or medicated feeds you must have ■ Local authority FW.9.b local authority approval and meet any approval There is a HACCP system in place associated obligations ■ HACCP ■ Quality ■ FW.9.c Control Plan There is a Quality Control Plan in place ■ VMD approval FW.9.d Additional approval from the Veterinary Medicines Directorate (VMD) is in place if medicated feeds are being incorporated

GUIDANCE

Not applicable to the inclusion of bought in mineral feeding stuffs (labelled as such) used in TMRs. Feed additives are substances such as vitamins, trace elements (e.g. copper and zinc) and preservatives. Pre-mixtures are mixtures of additives at high

FW.10 FW.10.a Contractors certified to the NAAC Assured Land Based Mobile feed mixing contractors must be Contractor Mobile Feed Mixing and Processing suitably certified ■ Contractor's scheme, or scheme deemed equivalent by Red Tractor NAAC registration number AIM: Feed remains clean, palatable and free from contamination ■ FW.11.a **FW 11** All feeding equipment and lorries/trailers/feed boxes/buckets used for

FW.12 Key

Feed must be stored in a manner which minimises the risk of contamination REVISED

Controls must be in place to minimise

the risk of contamination of feeds by

machinery and equipment

FW.12.a

Storage facilities protect against feed contamination by domestic animals, wildlife and vermin

transporting feed are maintained in a clean condition and are suitable for purpose

FW.12.b

Storage facilities for dry feed are weatherproof

FW.12.c

In loose feed storage areas lighting is covered unless shatterproof bulbs are used

FW.12.d

Risk of cross-contamination is minimised by ensuring feed is readily identifiable and keeping different feeds separate



WHERE TO FIND HELP

- To check if your supplier is UFAS or FEMAS assured visit: www.aictradeassurance.org.uk
- For further guidance on the Feed Hygiene regulation visit: https://www.food.gov.uk/business-industry/farmingfood/animalfeed/animalfeedlegislation/approvregfeedguidance
- To check if your mobile feed mixer contractor is assured vis: www.naac.co.uk
- For more information on injurious weeds see the Identification of Injurious Weeds at: https://www.gov.uk/government/publications/identification-of-injurious-weeds
- To find a registered feed adviser and check the Feed Adviser Register registration of your adviser using their membership number visit: https://www.agindustries.org.uk/feed-adviser-register.html
- To find laboratories offering consistent reliable forage analysis services visit the Forage Analysis Assurance Group (FAA): https://www.faagroup.co.uk/

Animal Health and Welfare (AH)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Proactive management of the healt	h and welfare of all livestock through planning and r	reviewing
AH.1 Key A written Health Plan must be established and implemented REVISED	■ AH.1.a The plan is signed, dated and reviewed annually by the vet	R Health plan
	■ AH.1.b The plan is farm specific and updated as and when changes occur	
	■ AH.1.c The plan makes reference to those responsible for livestock and other relevant persons e.g. nutritionist, foot trimmer, shearer, nominated vet or nominated vet practice	
	■ AH.1.d The plan includes as a minimum: - biosecurity policy - infectious disease inc. BVD and Johnes - vaccination - parasite control - foot care and lameness management - mastitis - metabolic disorders - management of drying off - colostrum policy - husbandry procedures - identifying treated animals - pain relief procedures - dealing with TB reactors - downer cows - protocol for use of shackles/hobbles - euthanasia	
	■ AH.1.e Plan is easily accessible to all persons involved in the care and management of the stock	
	■ AH.1.f Health plan covers management of beef cattle and sheep where applicable	

HOW YOU WILL BE MEASURED STANDARDS AH.1.1 AH.1.1.a R Review of records/data taking into account those A written annual livestock health and records maintained throughout the year; performance review must be undertaken ■ Health and by the nominated vet or a vet from the - Health and performance data performance nominated vet practice REVISED - lameness (clinical cases, non-routine trimmings review and treatments) mortality records (for all classes of stock) culling records and reasons for culling (planned) culls sent to abattoir that would not show as onfarm deaths or TB reactors) involuntary culls (excluding TB reactors) mastitis (clinical cases, treatments, cell counts) - disease parasites consider industry initiatives e.g. BVD Free England Medicine usage data medicine administration records medicine collation antibiotic collation - review HP-Cla use prophylactic treatments review cascade use Make recommendations for alternative strategies and reduction where possible AH.1.1.b The review is signed and dated by the nominated vet or vet from the nominated vet practice AH.1.1.c Provide recommendations for any updates to the Health Plan if required AH.1.2 AH.1.2.a R Plan is being implemented BVD eradication must be managed as detailed in the herd health plan ■ Health plan ■ Test results **GUIDANCE** Management of the breeding herd may include: vaccination tag and test all calves

- blood sampling to determine status of herd
- milk sampling to determine presence of disease
- removal of PI animals from the herd

AH.1.3

Johne's disease must be managed through the implementation of the National Johne's Plan

AH.1.3.a

The appropriate strategy is identified through a discussion with a BCVA or NI JMP Accredited Johne's Veterinary Advisor

AH.1.3.b

Johne's Management Plan Declaration completed and signed by Accredited Johne's Veterinary Advisor*

*Accredited under the appropriate national scheme

Animal Health and Welfare (AH)

STANDARDS	HOW YOU WILL BE MEASURED	
AH.2 Records of the health and performance of livestock must be maintained REVISED	■ AH.2.a Records include an annual collation of: - lameness (clinical cases, non-routine trimmings and treatments, medications) - mastitis (clinical cases, treatments, medications, somatic cell counts) - mortality records inc. cause of deaths if known - culling records and reasons for culling (planned culls sent to abattoir that would not show as on-farm deaths or TB reactors) - medicine records including reason for treatment - abattoir feedback (where provided and applicable)	
AH.2.1 Annual collation of calf births/deaths must be maintained NEW	 AH.2.1.a Annual figures to be entered into yearly vet review. number of cows calved number of calves born dead or die <24 hours old number of calves die >1 and <42 days old number of calves sold off farm <42 days (including those under TB orders) AH.2.1.b Trends to be observed and actions arising noted in health plan 	
AH.3 The nominated vet/vet practice must visit the farm at least annually and see the livestock REVISED		
AIM: The health and welfare of all livesto	ck is being checked and managed	
AH.4 Key The health and welfare of livestock must be met at all times	 AH.4.a Any health or welfare issues have been detected and are being managed AH.4.b Lame cows identified, treated and managed in accordance with the Herd Health Plan AH.4.c No unmanaged issues identified in welfare outcome scoring AH.4.b Unmarketable livestock have their welfare needs met prior to humane euthanasia 	
AH.5 The health and welfare of livestock must be checked regularly	 AH.5.a Livestock checks as follows: at least minimum daily checks for livestock outside, twice daily inside increased checks for newborns and those about to give birth flock inspection frequency in extensive, upland areas appropriate to need AH.5.b Checks made for signs of illness, injury and stress 	
AH.6 Key Livestock must be handled in a way that avoids injury and minimises stress REVISED	 AH.6.a Livestock are handled in a manner without frightening and excessive force and not in a way to cause pain and suffering Refer to Red Tractor Appendix for definition of unacceptable behaviour with regards to livestock handling AH.6.b No electric goads or electrified backing gates used 	
	AH.6.c Dogs kept under control	

STANDARDS

HOW YOU WILL BE MEASURED

AIM: The health and welfare of all livestock is being managed by competent people

AH.7 Key

All persons looking after the health and welfare of livestock must be demonstrably competent

AH.7.a

All personnel have skills and knowledge in animal husbandry and aware of unacceptable behaviours

AH.7.b

The member can demonstrate they are confident that any contractors used e.g. foot trimmers, shearers, Al technicians are competent

AIM: Effective and appropriate management of sick or injured livestock

AH.8 Key

Sick or injured livestock must receive prompt attention in order that suffering is not prolonged

AH.8.a

Livestock that are sick from a non-infectious condition or injured are treated either within the group or are moved to segregation facilities

AH 8 h

For an infectious condition, if appropriate, the animal is isolated from the main flock/herd

■ AH.8.c

If appropriate a vet has been involved

AH.8.1

Appropriate facilities must be provided for the segregation or isolation of sick or injured livestock

AH.8.1.a

Segregation facilities for livestock that are sick or injured from a non-infectious condition are available at all times. Facilities can be situated within/close to other livestock housing and in some cases a field may be suitable

■ AH.8.1.b

Isolation facilities for livestock suffering from an infectious condition are available for use within 3 hours. The facility is capable of being cleansed and disinfected and does not allow direct contact with any other animal and its drainage prevents contamination of other livestock areas

AH.8.1.c

Facilities are managed and maintained in accordance with scheme standards for housing and facilities, feed and water

GUIDANCE:

Rules related to notifiable diseases including TB may go above scheme requirements

AH.9 Key

Livestock that do not respond to treatment or require emergency euthanasia must be promptly and humanely euthanised by a competent person

AH.9.a

Evidence in health plan that euthanasia is carried out by a competent person using acceptable methods



■ Euthanasia policy

■ AH.9.b

The competent person is available to production sites as soon as possible (normally within 60 minute drive) in order to deal with emergency cases promptly and prevent unnecessary suffering



WHERE TO FIND HELP

- Further information on animal health and welfare is given in the Code of Recommendations for the Welfare of Livestock Cattle and Sheep and at: www.gov.uk/animal-welfare
- Guidance on animal health and disease can be found at: www.nadis.org.uk, beefandlamb.ahdb.org.uk/returns/, www.gov.uk/guidance/keeping-livestock-healthy-disease-controls-and-prevention
- Guidance on euthanasia can be found at: www.hsa.org.uk
- Guidance on shearing can be found at:

https://www.nationalsheep.org.uk/workspace/pdfs/industry-shearing-guidance-2019.pdf

■ Guidance on dipping can be found at: https://www.hse.gov.uk/pubns/ais41.pdf

Youngstock (Calves and Lambs) (CR)

STANDARDS	HOW YOU WILL BE MEASURED
AIM: The welfare needs of all youngstoo	ck not reared on their dams or suckling other maternal stock are met
CR.1 Housing areas must provide for the specific needs of artificially reared youngstock	CR.1.a The housing area and pens are constructed and maintained to provide a safe, comfortable and hygienic environment.
	CR.1.b Effectively ventilated and lit
	CR.1.c Clean, dry, bedded and have a non-slatted lying area
	CR.1.d Of sufficient size to allow calves to lie down simultaneously, rise without difficulty, stretch and move freely without injury
	■ CR.1.e Visual and tactile contact with others calves/lamb (where there are two or more)
	■ CR.1.f Livestock over 8 weeks to be housed in groups of two or more
	CR.1.g Flooring is non-slip and maintained
	CR.1.h Calves are not housed in individual hutches/pens after 8 weeks of age
	CR.1.i Calves are not tethered except for group housed feeding and then only for a maximum of 1 hour. Tethers do not cause pain and allow calves to lie down, rise without difficulty, stand in a natural position and groom without hindrance
	CR.1.j Calves are not muzzled
CR.2 Key Artificially reared youngstock must receive a daily diet to maintain their health and welfare	CR.2.a Calves provided with at least two milk feeds a day until 28 days and not weaned before 5 weeks of age
	■ CR.2.b Lambs weaned in accordance with milk replacer manufacturers' guidelines
	■ CR.2.c Manufacturer's instructions followed for artificial milk replacers where used
	CR.2.d Youngstock not weaned until sufficient hard feed is eaten
	CR.2.e At the latest youngstock are given dry, fresh, clean feed including forage from 14 days of age (calves)/8 days (lambs)
	CR.2.f Individual buckets provided where bucket fed
	CR.2.g Feeding equipment teats positioned for easy reach
	■ CR.2.h Feeding equipment kept in a clean condition
CR.3 Key Artificially reared youngstock must be provided with sufficient access to clean fresh drinking water	CR.3.a Unrestricted access provided at all times from birth

Biosecurity and Disease Control (BI)

STANDARDS HOW YOU WILL BE MEASURED AIM: Effective biosecurity measures to prevent the spread of disease and protect food safety and animal health BI.1.a **BI.1 Key** R The policy is specific to the farm and updated to reflect A documented Biosecurity Policy must be any changes in practice in relation to the farm health in place REVISED ■ Farm biosecurity and performance reviews policy (Can form part of the health BI.1.b plan) The policy details controls on-farm to manage biosecurity risks to the farm including risks from: incoming stock (bought-in and returning livestock) equipment inc. husbandry contractors equipment and clothing vehicles farm visitors that have access to livestock working dogs and domestic pets on the farm have a worming routine BI.1.c The policy is being implemented **BI.2** BI.2.a DEFRA approved disinfectants for the species handled and cleaning Cleaning and disinfecting facilities must equipment available for use on boots, clothing, vehicles and facilities be available for use on the farm ■ Bl.3.a Grazing livestock do not have direct access to muck heaps Disease risks to livestock from within the farm holding must be minimised REVISED ■ BI.3.b Where manure/slurry/soil improvement products are spread on grazing land, grazing intervals in relevant Appendix are adhered to



WHERE TO FIND HELP

- For help in identifying biosecurity risks visit: www.nadis.org.uk
- For guidance on checks when purchasing stock visit: beefandlamb.ahdb.org.uk/returns/
- For legal guidance and a list of Defra approved disinfectants visit: Defra, UK Disinfectants
- Check local TB outbreaks data online at: www.ibtb.co.uk

Animal Medicines (AM)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Responsible and competent use of medicines and veterinary treatments		
AM.1 Key Only authorised veterinary medicines are used	AM.1.a POM-V products are prescribed by a vet	
	■ AM.1.b POM-VPS products are prescribed by a vet, pharmacist or Suitably Qualified Person (SQP)/Registered Animal Medicines Advisor (RAMA)	
AM.2 Key Veterinary medicines must be used appropriately REVISED	■ AM.2.a Prescription-only medicines are used in accordance with the prescription	
	■ AM.2.b General Sales Medicine (AVM-GSL products) (non-prescription) are used in accordance with manufacturers' or veterinary instructions	
	■ AM.2.c Expired medicines and open medicines not used within specified timescale (in-use shelf life) are not used	
	■ AM.2.d Antibiotic footbaths must not be used in milking stock	

GUIDANCE:

A Veterinary Medicinal Product is legally defined as:

any substance or combination of substances presented as having properties for treating or preventing disease in animals
 any substance or combination of substances that may be used in, or administered to, animals with a view either to restoring, correcting or modifying physiological functions by exerting a pharmacological, immunological or metabolic action, or to making a medical diagnosis.

Veterinary medicinal products used to treat and prevent disease in farm animals include, but are not limited to, vaccines, ecto- and endoparasiticides, antibiotics, anti-inflammatories and anesthetics.

POM-V stands for 'Prescription Only Medicine – Veterinarian' and these veterinary products may only be supplied upon prescription by a veterinary surgeon for animals under their care. All antibiotics for food-producing animals are classified as POM-V.

POM-VPS standards for 'Prescription-Only Medicine – Veterinarian, Pharmacist, Suitably Qualified Person (SQP, also known as RAMA-Registered Animals Medicines Advisors) 'and these products may be prescribed by these registered qualified persons.

The use of antibiotics as growth promoters is illegal. The use of certain substances which have a hormonal or thyrostatic action, including beta-agonists, except for specific therapeutic purposes, is also prohibited.

AM.2.1 Udder and hoof care products must not contain quaternary ammonium compounds (QACs)	■ AM.2.1.a Either the chemical data sheet or a warranty declaration from the supplier confirms product does not contain QACs	Chemical data sheets/warranty declaration
AM.3 Veterinary medicines must only be administered by demonstrably competent persons	AM.3.a Person undertaking task has relevant experience or training	■ Named in HHP or training records
AM.3.1 At least one person, who is responsible for administering medicines has undertaken training and holds a certificate of competence/attendance from training undertaken since October 2016	 AM.3.1.a Training courses cover at least: — medicine types — medicine handling — administration — medicine storage — recording requirements — avoiding residues 	■ Certificate of competence/ attendance ■ Training records

STANDARDS

HOW YOU WILL BE MEASURED

GUIDANCE

Courses include, but are not limited to, City & Guilds, NOAH/Lantra Antimicrobial Best Practice and veterinary led training courses, as approved by Red Tractor. A list of approved courses can be found on the Red Tractor Assurance website

AIM: Safe, secure and responsible management of medicines

AM.4

Veterinary medicines must be stored appropriately REVISED

AM.4.a

Kept in a locked storage facility/room

* This must not be in the same room as that classified as the dairy.

AM.4.b

Stored in accordance with the manufacturer's instructions

AM.4.c

Medicated feed is kept in separate clearly labelled bulk storage or bags

AM.4.d

Medicines that require refrigeration and are stored in a domestic fridge are stored in a container

ΔM 5

Purchase records for all veterinary medicines must be kept

AM.5.a

Records detail:

- identity of medicine
- quantity
- date of purchase
- supplier name and address
- expiry date(s)
- batch number(s)

AM.5.b

Medicine purchase records are kept for 5 years

AM.5.c

Medicated feed stuff prescriptions (MFSPs) are kept for 5 years

R

■ Medicine

administration records

■ Medicine purchase records

■ MFSPs (may be

held centrally by

parent company)

AM.6 Key

Records must be kept of all administered veterinary medicines (paper and/or electronic) REVISED

AM.6.a

Records detail:

- identity of medicine
- date of administration
- quantity administered
- length of withdrawal period for meat/milk
- identification of the animal or group of animals administered
- batch number
- number of animals treated
- date treatment finished
- date animal/milk becomes fit for human consumption
- name of person administering medicine
- reason for treatment

AM.6.b

Medicine administration records are kept for 5 years

GUIDANCE:

The required information does not need to be in a single location (e.g. a medicine book); it can be stored in a combination of documents. However, a farm must be able to demonstrate how the information can be collated to correlate administration of particular medicines to specific groups of cattle and lambs so as to ensure the food chain is protected and any use of medicines is traceable.

For example, medicines administered routinely to groups of animals, such as vaccines, need not be individually entered in the medicine book – a list in the VHP covering the necessary information will suffice

Animal Medicines (AM)

STANDARDS	HOW YOU WILL BE MEASURED	
AM.7 Veterinary medicines, their containers and administration equipment must be disposed of responsibly REVISED	 AM.7.a Expired and unusable medicines awaiting disposal are sto in-use medicines AM.7.b 	ored separately to
	Used needles and blades are stored in a dedicated sharp pending disposal	s container
	 AM.7.c Records of medicine disposal are kept, detailing: identity of medicine batch Number quantity date of disposal route of disposal 	■ Medicine disposal records ■ Waste transfer note/receipt
	AM.7.d Medicines, their containers and administration equipment are disposed of through the supplier, registered waste disposal contractor or local authority, referring to the product literature for further guidance	
AM.8 Medicine records must provide an annual collation of total antibiotic used for the farm	AM.8.a Products collated by product name either by vet from prescription data or completed by farmer from medicine records	■ Collation of antibiotic use
AM.9 Key Use of HP-CIA antibiotics (i.e. those belonging to Category B 'Restrict', as defined by the European Medicines Agency), must only be as a last resort, under veterinary direction REVISED	■ AM.9.a Use is supported by a veterinary statement outlining the justification for use, including sensitivity testing and/ or diagnostics (this can occur parallel with treatment)	■ Vet statement
AIM: Prevention of contamination in food	1	
AM.10 Key Livestock being treated must be clearly identified and prescribed withdrawal periods complied with	AM.10.a System in place that ensures no livestock are presented for slaughter before the withdrawal period has expired: for farm to farm sales, animals under statutory withdrawal periods are accompanied by a withdrawal period declaration	■ Withdrawal period declaration
	AM.10.b Means of identification remains in place for the full withdrawal period	
	AM.10.c Withdrawal period for cascade use is in accordance with veterinary prescription (standard minimum is seven days for milk – followed by milk testing and 28 days for meat)'	

GUIDANCE:

Ensuring treated livestock are 'identifiable' may be achieved in different ways. It is not a specific requirement that treated animals are physically marked, although this is one way of ensuring animals are identifiable. The key is that it is possible, through systems employed on the farm, to identify treated animals to protect the food supply chain.

STANDARDS	HOW YOU WILL BE MEASURED	
AM.11 Procedures must be in place to deal appropriately with needles or part needles remaining in livestock	 AM.11.a Broken needle policy detailin: how the animal should be identified procedures around informing the abattoir if sent for slaughter records to be kept 	■ Broken needle policy
	AM.11.b Broken needle policy is followed	
	■ AM.11.c Livestock containing broken needles may only be sold for slaughter if the animal is identifiable up to the time of slaughter	



WHERE TO FIND HELP

- , For guidance on the responsible use of medicines visit:www.ruma.org.uk
- For guidance on veterinary medicine use including guidance on how to inject visit: www.nadis.org.uk and the AHDB Better Returns Manual: beefandlamb.ahdb.org.uk/wp-content/uploads/2017/03/Using-medicines-correctly-for-better-returns-010317.pdf
- NOAH Compendium of authorised veterinary medicine datasheets: https://www.noahcompendium.co.uk/

Husbandry Procedures (HP)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Responsible and competent undertaking of husbandry procedures		
HP.1 Key Husbandry procedures are carried out by competent persons in accordance with scheme requirements REVISED	 HP.1.a Routine husbandry procedures are detailed in the health plan 	R Health plan
	 HP.1.b Carried out in accordance with timescales outlined in the Appendix 	■ Medicine records for pain relief ■ Training records
	HP.1.c Anaesthetic and analgesics are used in accordance with the Appendix	
	HP.1.d Carried out by appropriately trained and competent persons in accordance with the Appendix	
	GUIDANCE A person is considered 'competent' when they can demonstrate they understand the tasks they are required to do and how to undertake them correctly, e.g. how to use equipment	
	■ HP.1.e Dewlap tags are not permitted	
HP.1.1 Cauterising paste is only used on animals less than 1 week of age and the calf must receive analgesia		

Fallen Stock (FS)

STANDARDS	HOW YOU WILL BE MEASURED		
AIM: Fallen stock, including euthanased, still births and afterbirths are managed in such a way to prevent risk of environmental contamination and spread of disease			
FS.1 Fallen stock must be removed from housing/pens/fields	■ FS.1.a Evidence that checks for fallen stock are regularly conducted and any found are promptly removed		
FS.2 Key Carcasses of fallen and euthanased stock must be stored in a manner that prevents contamination and protects them from vermin and other animals REVISED	■ FS.2.a Carcasses awaiting collection are stored in a manner that does not threaten the biosecurity of the farm, out of public view, and in containers or covered		
	■ FS.2.b If any containers are used for storage they are vermin pro	of (including birds)	
	■ FS.2.c Kept away from milk production and collection areas		
Carcasses must be disposed of correctly either by a licenced collector or by approved on-farm incineration	■ FS.3.a Carcasses disposed of before they present an infestation/health risk	R NFSCo contract	
	■ FS.3.b Carcasses collected by or taken to a licensed fallen stock collector	■ Competent Authority Incinerator Approval ■ Collection records	
	■ FS.3.c No evidence of carcasses being disposed of by burning or burying (other than by incineration)		
	■ FS.3.d On-farm incinerators are covered by species approval document issued by the relevant competent authority		
	FS.3.e Records are kept for 2 years		



WHERE TO FIND HELP

- For guidance on animal by-products; storage, collection and disposal visit: Fallen stock and safe disposal of dead animals
- National Fallen Stock Company (NFSCo) collection and disposal service for farmers: http://www.nfsco.co.uk/
- Government guidance on incineration of animal by-products: https://www.gov.uk/guidance/animal-by-products-how-to-burn-them-at-an-incinerator-site

Livestock Transport (LT)

STANDARDS	HOW YOU WILL BE MEASURED		
AIM: The health and welfare of livestock is managed during transportation			
LT.1 Key Vehicles used maintain the health and	■ LT.1.a Headroom that allows livestock to stand in a natural position		
welfare of livestock being transported REVISED	■ LT.1.b Non-slip flooring		
	■ LT.1.c Flooring that prevents the leakage of faeces and urine (as far as practicable)		
	LT.1.d No sharp edges, projections or other hazards which may cause injury		
	LT.1.e Adequate/Ventilation		
	 LT.1.f Partitions are appropriately designed, constructed and positioned 		
	■ LT.1.g For journeys over 8 hours, partitions are provided For journeys less than 8 hours, partitions are provided as necessary to allow segregation of stock and prevent individuals or small groups of animals from injury		
	■ LT.1.h The vehicle is secure with side gates to prevent livestock escaping during loading/unloading and whilst on-board		
	LT.1.i Loading ramps have foot batons to reduce risk of slipping		
	■ LT.1.j The internal and external ramp angles do not exceed 26.6° for adult cattle and sheep or 20° for calves		
	■ LT.1.k Vehicles fitted with roof to protect from weather		
	■ LT.1.m Lighting (fixed or portable i.e. torch) is available for inspection of livestock		
LT.2 Where bedding is used it must be clean,	LT.2.a Calves and lambs provided with straw during transport		
safe and suitable	LT.2.b Adult cattle and sheep transported on non-slip flooring		
LT.3 Legally required stocking densities must be followed in order to minimise stress and	■ LT.3.a Adjustments made when required to allow for current weather conditions, type of vehicle and size and category of livestock		
risk of injury	LT.3.b Not tightly or loosely stocked		
	LT.3.c Legal stocking densities outlined in Appendix adhered to		
	LT.3.d Different species not carried in the same compartment		

Livestock Transport (LT)

STANDARDS	HOW YOU WILL BE ME	EASURED	
LT.4 Key Livestock transported off the farm must be fit for the intended journey REVISED	Livestock are able to bear weight on all four legs and walk onto the vehicle unaided Livestock are able to bear weight on all four legs and walk onto the vehicle unaided		
	 sick or injured lives shorn sheep (with weather heavily pregnant for has passed) unles 	ck are not transported; stock where moving them would cause additional suffering less than 7mm of staple growth) during extremely cold emales (where more than 90% of the gestation period s being transported for veterinary treatment given birth during the last 7 days nealed navels	
	females (past 90% gesta	er or a haulier if appointed to transport heavily pregnant ation) short distances under 50km e.g. between or within rney is for the purposes of improving conditions of birth.	
	■ LT.4.c Restrictions on young	gstock are adhered to as outlined below;	
	Calves less than 10 days	Not transported more than 100 km unless accompanied by their dam	
	Calves 11-14 days	Not transported more than 8 hours unless accompanied by their dam	
	Lambs of less than 7 days	Not transported more than 100 km unless accompanied by their dam	

GUIDANCE

Animals that are slightly ill or injured may only be transported under very limited circumstances including transport within keepership, only if it does not cause any unnecessary suffering.

AIM: Well managed transportation

LT.5 Livestock transported by a trained and competent person	LT.5.a Drivers have an understanding of handling and driving livestock to avoid injury, minimise stress and express normal behaviours	■ Species Specific Certificate of
	 LT.5.b Drivers hold the relevant species specific Certificate of Competence for the journeys they undertake: for journeys over 65km and less than 8 hours-Species Specific Certificate of Competence for Short Journeys for journeys over 8 hours Species Specific Certificate of Competence for Long Journeys 	Competence
LT.6 Emergency plans and facilities must be in place	LT.6.a Driver equipped with a mobile phone and emergency contact numbers	R Contingency
	■ LT.6.b In the case of long journeys (over 8 hours) a written contingency plan is available	plan
LT.7 A valid transporter authorisation for the journeys undertaken must be held	 LT.7.a Transporter authorisation held: a short journey (Type 1) authorisation for journeys over 65km and up to 8 hours a long journey (Type 2) authorisation for journeys over 8 hours 	■ Transporter authorisation

STANDARDS	HOW YOU WILL BE MEASURED	
LT.8 Vehicles and trailers used for journeys in excess of 8 hours must be approved by the relevant competent authority		■ Vehicle approval certificate
AIM: Controls to prevent the spread of disease		
LT.9 Key Vehicles must be cleaned and disinfected using DEFRA approved disinfectants	LT.9.a Cleaned and disinfected after every load and within 24 hours of delivery unless vehicles are used to make repeat journeys between the same two points in a single day	



WHERE TO FIND HELP

- Government guidance on animal welfare during transport: https://www.gov.uk/guidance/animal-welfare#animal-welfare-during-transport
- $\blacksquare \, \mathsf{DEFRA} \, \mathsf{approved} \, \mathsf{disinfectants:} \, \mathsf{https://www.gov.uk/guidance/defra-approved-disinfectant-when-and-how-to-use-it} \, \mathsf{disinfectants:} \, \mathsf{disin$
- DAERA approved disinfectants: https://www.daera-ni.gov.uk/publications/approved-disinfectants

Environmental Protection (EC)

STANDARDS	HOW YOU WILL BE MEASURED	
AIM: Potential pollutants are correctly handled, applied and stored in a manner that prevents contamination and pollution		
Potential pollutants must be stored in a manner that minimises the risk of contamination and pollution to crops, feedstuffs, animals, soils, groundwater and watercourses REVISED	■ EC.1.a Fuel tanks are bunded where required by legislation (see Appendix)	
	■ EC.1.b Agrochemicals are kept in a well-maintained store which allows for containment of any spillages	
	■ EC.1.c Manufactured fertiliser is stored on a hard dry surface	
	■ EC.1.d Fertilisers that pose a combustion or oxidiser hazard are stored in accordance with the safety data sheet	
GUIDANCE Potential pollutants include but not limited to PP	Ps*. manufactured fertilisers. fuel oil. empty containers. disinfectants. rodenticides.	

Potential pollutants include but not limited to, PPPs*, manufactured fertilisers, fuel oil, empty containers, disinfectants, rodenticides, dairy chemicals, sheep dip

*PPPs are defined as any product with a current MAPP number

Environmental Protection (EC) (continued)

HOW YOU WILL BE MEASURED STANDARDS EC.1.1 Key EC.1.1.a R Organic manures must be stored in Organic manures (not including storage within a building) are not stored: a manner that minimises the risk of ■ Documented contamination and pollution to crops, within 10m of inland freshwaters or coastal waters slurry storage requirement feedstuffs, animals, soils, groundwater - within 50m of a spring, well or borehole calculation and watercourses REVISED where there is significant risk of runoff entering watercourses EC.1.1.b Manure heap (not including field heaps) effluent runoff does not enter a watercourse, either directly or through land drains, roads, tracks or other pathways EC.1.1.c Where manure is stored in temporary field heaps, these must be moved at least every 12 months Slurry tanks, reception pits, pipes and channels are impermeable Above ground slurry stores with a pipe for emptying are fitted with at least 2 functioning valves (one of which can be the nozzle), locked when not in use EC.1.1.f Reception pits can hold 48 hour's production including likely rainfall on all surfaces draining into the pit EC.1.1.g The combined available capacity of slurry tanks, pits,

GUIDANCE

Watercourse = includes, water courses (ditches, streams, rivers), ponds, lakes, reservoirs, canals, estuaries, coastline

slurry storage of:

Organic manure = livestock manures, sewage sludge/ biosolids, compost, digestates, organic industrial wastes

EC.1.1.h

Risk factors which could lead to runoff, which should be taken into account are: slope (especially if greater than 12 degrees), ground cover, proximity to watercourses or wetlands, weather conditions and forecasts, soil type and condition, presence and condition of land drains

storage requirements

EC.1.2 Key

Silage must be stored in a manner that minimises the risk of contamination and pollution

EC.1.2.a

Silage is made and stored at least 10m from watercourses and at least 50m from springs, wells and boreholes

EC.1.2.b

Silos have an effluent collection system

■ EC. 1.2.c

Effluent from baled silage does not leak into water source

compounds and lagoons have sufficient capacity for

There is a documented up-to-date calculation of slurry

 at least 4 months in non-NVZ areas - at least 5 months in NVZ areas at least 6 months in Scotland

■ EC. 1.2.d

Field silage effluent is contained (field storage not permitted by Scottish legislation)

STANDARDS	HOW YOU WILL BE MEASURED	
EC.1.3 Slurry pits/lagoons must be fenced for animal and personnel safety		
EC.2 In the case of packaging breakages potential pollutants must be transferred to a suitable container REVISED	EC.2.a Container has an appropriate safe closure cap or bag tieEC.2.b	
	The original label information is displayed in a safe and responsible manner to prevent theft, co	ontamination
EC.3 Nitrogen based fertilisers must be stored in a way that minimises the risk of theft NEW	 EC.3.a Is stored where there is no public access EC.3.b Product is either not stored close to, or is not visible from a p (covering or sheeting is an acceptable way of ensuring the process.) EC.3.c Checks are made to ensure manufactured fertiliser has not be moved or stolen 	roduct is not visible)
	■ EC.3.d Any theft or losses are reported to the police immediately (Te in Appendix	el: 101) as detailed
AIM: PPPs are correctly handled and app environment	lied to prevent contamination and minimise impact o	on the wider
EC.4 Key PPPs must be appropriate for their intended use REVISED	■ EC.4.a Manufacturer's instructions are followed	
Interlued dise REVISED	■ EC.4.b PPPs are approved for use	
	EC.4.c Unapproved product is kept in a segregated area of the pest collection for disposal at the earliest opportunity; clearly mark stating that it must not be used	
PPPs must be applied in a manner that minimises the risk of contamination and	■ EC.5.a PPP application does not occur in areas of high pollution risk, as identified on a farm map	
pollution REVISED	PPP application does not occur in unsuitable conditions e.g. of drift or where soil conditions are unsuitable e.g. waterloggic covered soil or where the soil has been frozen for more than previous 24 hours	ed, flooded or snow-
	■ EC.5.c Buffer zone requirements of the PPP being applied are comp	olied with
EC.6 PPP application must be undertaken by competent operators	■ EC.6.a NPTC Pesticide Application Certificates/the Lantra Awards Level 2 Pesticides qualification are held	R ■ NPTC/Lantra certificates

Environmental Protection (EC) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
All PPP application equipment must be maintained and tested REVISED	 EC.7.a Frequency of testing is carried out as follows: all new trailed/ mounted/ self-propelled sprayers are NSTS tested before they are 5 years old subsequently trailed/ mounted/ self-propelled sprayers with a boom width over 3m are NSTS tested once every 3 years subsequently trailed/mounted/self propelled sprayers with a boom width of 3m or under and other application equipment (slug pellet, micro-granular applicators, weed wipers) are NSTS tested once every 6 years knapsack, handheld and pedestrian equipment does not require an NSTS test but should be checked by the operator at least annually 	■ NSTS Certificates Calibration records
	■ EC.7.b Equipment calibration occurs at least annually	
Records must be kept of all PPP applications REVISED	■ EC.8.a Records include: - field identifier - crop/variety - date and time applied - justification/target for application - product name and active ingredient - rate of application - water volume - name of sprayer operator - grazing/harvest interval - total area - wind direction and speed - first permissible harvest date ■ EC.8.c Records are kept for at least 3 years	■ PPP application records
EC.8.1 (Recommendation) It is recommended where PPPs are used on crops an Integrated Pest Management (IPM) plan is completed		R ■ IPM plan

STANDARDS

HOW YOU WILL BE MEASURED

AIM: Fertilisers and other soil amendments are legal, suitable for their intended use and applied in a manner that prevents pollution and contamination

EC.9 Key

Manufactured fertilisers and organic manures must be applied in a manner that minimises the risk of contamination and pollution REVISED

■ EC.9.a

Any materials, including waste materials, that are applied to land have agricultural benefit

■ EC.9.b

Exemptions/permits to use waste materials are held

■ EC.9.c

A Manure Management Plan (MMP) is kept and followed when applying organic manures to land

EC.9.d

MMP includes, at least:

- where and when manure can/cannot be applied (detailed on a map)
- calculations of total area required to apply organic manure
- details of total spreadable area available and outlets for any excess organic manure

■ FC.9.e

Before application the following factors are considered:

- NVZ restrictions
- soil type
- soil condition
- crop requirements
- slope
- weather conditions
- location of watercourses
- water supplies and abstraction points (including on neighbouring land)

■ EC.9.f

Applications are not carried out during high risk times e.g. on waterlogged, flooded or snow-covered soil or where the soil has been frozen for more than 12 hours in the previous 24 hours

EC.9.g

Biosolids are assured under the Biosolids Assurance Scheme

EC.9.h

Untreated sewage sludge, untreated abattoir or catering derived animal by-products are not applied

■ EC.9.i

Applications are made in accordance with the Appendix

EC.10

All manufactured fertiliser application equipment must be maintained and calibrated at least annually REVISED



■ Manure

Management

Plan (or records

■ Exemptions/

permits

detailing required information)

■ Calibration records

GUIDANCE

Annual field calibration and records are acceptable

Environmental Protection (EC) (continued)

STANDARDS

HOW YOU WILL BE MEASURED

Aim: No chemical or physical contamination, pollution or spread of disease from any potential contaminants or wastes management

EC.11 Key

All wastes which cannot be utilised are disposed of in a manner that minimises the risk of contamination and pollution REVISED

EC.11.a

Wastes are disposed of by a registered waste carrier



FC 11 h

Wastes are not burnt, with the exception of vegetation and untreated wood

■ Waste transfer notes

■ Waste carrier name and registration number

■ EC.11.c

Empty PPP containers are:

- cleaned using an integrated pressure rinsing device, or triple rinsed appropriately and the rinsate returned to the spray tank
- stored securely
- not reused
- returned to the supplier or where non-returnable, disposed of via a registered waste carrier

EC.11.d

Redundant PPPs are disposed of via the supplier or a registered waste carrier

GUIDANCE

In order to transport your own waste you must be registered (free of charge) as a low tier waste carrier: https://www.gov.uk/register-renew-waste-carrier-broker-dealer-england

Opportunities are considered for:

- reducing the production of waste
- *re-*

using waste (where appropriate)

- recycling waste, plastics in particular

EC.12

Waste sheep dip must be dealt with in a manner that minimises the risk of contamination and pollution REVISED



WHERE TO FIND HELP

- HSE guidance on storing pesticides for farmers and other professional users: https://www.hse.gov.uk/pubns/ais16.pdf
- AHDB guidance on slurry storage: https://ahdb.org.uk/knowledge-library/slurry-and-manure
- GB authorised biocidal products (including rodenticides): https://www.hse.gov.uk/biocides/uk-authorised-biocidal-products.htm
- Environment Agency resource efficiency and waste key actions for farmers: https://projectblue.blob.core.windows.net/media/Default/Pork/Documents/Key%20Actions%20for%20Farmers_Resource%20Efficiency%20and%20Waste.pdf
- For information on the importance of fertiliser security, visit: www.secureyourfertiliser.gov.uk
- For a list of approved pesticides, visit: www.pesticides.gov.uk
- Information on sprayer certificates of competency can be found at: www.cityandguilds.com
- Details of NSTS approved test centres can be found at: www.nsts.org.uk
- Nutrient Management Guide (RB209): https://ahdb.org.uk/nutrient-management-guide-rb209
- Public register of waste carriers, brokers and dealers (England): https://environment.data.gov.uk/public-register/view/search-waste-carriers-brokers
- Public register of waste carriers, brokers and dealers (Northern Ireland): https://www.daera-ni.gov.uk/articles/registered-waste-carriers-transporters
- Public register of waste carriers, brokers and dealers (Scotland): https://www2.sepa.org.uk/wastecarriers
- Public register of waste carriers, brokers and dealers (Wales): https://naturalresources.wales/permits-and-permissions/waste-carriers-brokers-and-dealers-public-register/?lang=en
- Protecting our water, soil and air GOV.UK: (www.gov.uk)

Recycled Manure Solids (RM)

STANDARDS	HOW YOU WILL BE MEASURED		
AIM: Site using recycled manure solids (RMS) comply with additional requirements		
RMS must only be produced using raw cattle manure/slurry from housing and/or yards	 RM.1.a Manures/slurries and used bedding as detailed below managed separately, and thus not used in production of RMS: parlour waste (including waste milk) isolation/quarantine/hospital pens and calving pens TB inconclusive reactors, TB reactors, and cattle under Brucellosis investigation the herd during periods of non-OTF status livestock under statutory medicine withdrawal periods other livestock species RM.1.b Placental material and birthing fluids not included in slurry/manure intended for production of RMS 		
RM.2 RMS must only be used as a bedding for cattle which are in the same epidemiological unit as those cattle from which it is generated	RMS not moved between epidemiological units RMS.b All manure used for RMS production sourced from within the epidemiological unit		
RM.3 RMS is not used on farms under restrictions for notifiable diseases or where herd is showing clinical signs of infection	■ RM.3.a Production and use of RMS suspended in event of breakdown or infection (loss of Officially Tuberculosis Free (OTF)		
e.g. salmonella	■ RM.3.b Suitable alternative bedding source available		
RM.4 Bought-in livestock must be quarantined for a minimum of 1 month	RM.4.a Quarantine procedure documented in the Biosecurity Plan/Health Plan	R Biosecurity	
	■ RM.4.b Manure from bought-in stock not used for RMS production during quarantine period	policy/health plan	
RMS must only be used as bedding for housed cattle aged over twelve months			
RM.6 RMS must only be used on cubicle beds			
RM.7 Pre-milking teat preparation must include a pre-milking teat disinfection			
RMS produced by a slurry separator unit designed for the purpose	RMS produced is at least 34% Dry Matter		
RM.9 Slurry separator must be maintained in accordance with manufacturer's instructions		R ■ Service report	

Recycled Manure Solids (RM) (continued)

STANDARDS	HOW YOU WILL BE MEASURED	
RM.10 Equipment used for handling and processing RMS must not be used for handling/processing feed without appropriate cleaning and disinfection		
RM.11 Separation equipment used for RMS production must be thoroughly cleaned and disinfected before moving between sites (epidemiological units)		
RM.12 RMS material must be covered between production and use (used within 12 hours of production)		
RM.13 An annual review of the use of RMS must be undertaken by the farm's vet		RMS review
RM.14 Material that has been composted/digested must not be used as RMS		

CHAIN OF ASSURANCE REQUIREMENTS

	Farm	Market	Collection Centres	Transport
Cattle & Sheep	RTA Beef & Lamb Scheme FAWL Scheme QMS Cattle & Sheep Assurance Scheme NIBL FQAS Residency period* Cattle – minimum 90 days Sheep – minimum 60 days	RTA Livestock Markets & Collection Centre Scheme QMS Auction Market Assurance Scheme	RTA Livestock Markets & Collection Centre Scheme QMS Auction Market Assurance Scheme	RTA Livestock Transport Scheme QMS Haulage Assurance Scheme The assured farmer's vehicle, for transporting their own livestock (or another assured farmer's vehicle provided certain conditions are met – see relevant standard)
Goats	RTA Goat Scheme	RTA Livestock Markets & Collection Centre Scheme	RTA Livestock Markets & Collection Centre Scheme	RTA Livestock Transport Scheme The assured farmer's vehicle, for transporting their own livestock (or another assured farmer's vehicle provided certain conditions are met – see relevant standard)
Pigs	RTA Pigs Scheme QMS Pigs Assurance Scheme	RTA Livestock Markets & Collection Centre Scheme (only recognised if market is certified to handle assured pigs and if assured pigs move direct to slaughter from market)	RTA Livestock Markets & Collection Centre Scheme (only recognised if site is certified to handle assured pigs and if moving direct to slaughter from collection centre)	RTA Livestock Transport Scheme QMS Haulage Assurance Scheme The assured farmer's vehicle, for transporting their own livestock
Poultry	Relevant RTA Poultry Scheme (Broiler & Poussin, Duck, Turkey)	N/A	N/A	RTA Poultry Catching & Transport Scheme
Notes	holding. Assurance status can change on any day. Assurance should be verified each time a supplier sends livestock to the site. transpo livestoc covered farm as individu assured. Therefore trailer u valid ce day the			Unless the farmer is transporting their own livestock (and therefore covered under their farm assurance), each individual trailer is assured separately. Therefore, the specific trailer used must have valid certification on the day the livestock are transported

RTA – Red Tractor Assurance FAWL – Farm Assured Welsh Livestock QMS – Quality Meat Scotland

NIBL FQAS - Northern Ireland Beef & Lamb Farm Quality Assurance Scheme

^{*}Residency period – the minimum amount of time that livestock have been on-farm before being described as assured. The residency period starts from the day of arrival on the holding and includes the day the livestock moved off the holding.

VERMIN CONTROL

Risk Hierarchy (VC.2.a)

When considering rodent control methods, the concept of a 'risk hierarchy' must be used. This means considering the use of non-chemical control methods first, followed by the least toxic alternatives.

Non-chemical - lethal Chemical control methods Other control methods

Environmental Risk Assessment (VC.2.b)

Where rodent control requires the use of toxic bait (rodenticides), an environmental risk assessment must be undertaken before laying bait. The risk assessment must cover the following:

- what the treatment is designed to achieve; what methods of rodent control will be used and how success will be measured
- which non-target species may be present in or near the treatment site
- what steps have been/will be taken to prevent or adequately control exposure of wildlife/domestic pet and contamination of the environment
- how dead rodents and rodenticides will be disposed of

Bait Plan (VC.2.c)

Where baits are used, records must be kept of baits used and checks made. The standard outlines the information that must be recorded.



FURTHER GUIDANCE

The Control of Substances Hazardous to Health Regulation 2002 (COSHH) requires that assessments be carried out to identify any risks to operators and others who may be affected by working with substances hazardous to health, such as rodenticides. If you have five or more employees, you must record your assessment but, even if you have fewer than five, it makes sense to write down what steps you have taken to identify the risks. The Health and Safety Executive provide an e-tool for completing the COSHH assessment, which can be found here: http://coshh-tool.hse.gov.uk/

Disposal of poisoned rodents

The bodies of dead rodents may carry residues of rodenticides and, if eaten by predators or scavengers, may be a source of wildlife exposure to rodenticides. It is essential to carry out regular searches for rodent bodies, both during and after the treatment period. Bodies may be found for several days after rats have eaten the bait and rats may die up to 100 metres or more away from the baited site.

It is important to check with Local Authorities regarding appropriate routes of disposal of poisoned rodent carcasses and there may also be recommendations on the rodenticide product label. Red Tractor has been advised that poisoned rodents can be disposed of (in order of preference):

- in an on-farm incinerator for animal carcasses
- with other waste as part of the domestic waste collection, securely bagged in a dustbin or wheelie bin (subject to local authority agreement)
- off site at a suitably authorised incinerator or landfill
- by burial on site, provided this is done away from sensitive areas

ASSESSING THE SAFETY OF PRIVATE WATER SUPPLIES

(This appendix applies to water that comes into contact with teats, udders and milk (via internal equipment surfaces), and is not applicable to water that is used as livestock drinking water, or water used to wash down parlour stalls, walls and floors)

Regulation (EC) No 852/2004, Annex I, Part II (4)(d) requires the use of potable or clean water whenever necessary to prevent contamination during primary production. Current interpretation of this is that clean water can be used during certain primary production activities as long as the water meets the definition of clean contained in the regulations. That means that it does not contain micro-organisms, harmful substances or toxic marine plankton capable of directly or indirectly affecting the health quality of food. It also means that the clean water is not used as an ingredient and/ or is not intentionally added to the food.

Private water supplies (PWS) are not provided by a water utility company and they could include boreholes, springs and wells.

Ensuring the safety of water

Private water supplies must:

- 1. Be properly managed, maintained, protected and treated
- **2.** Be routinely monitored and inspected to ensure it is good working order and has not been interfered with or damaged
- 3. Regularly maintain the equipment as per manufacturers' instructions
- 4. Test PWS water for hazards (microbiological and chemical) before use

Risk Assessment

PWSs are at risk of contamination from a range of sources, from surface water and livestock to humans and vermin and a range of contaminants – including pathogenic micro-organisms associated with faecal matter and chemicals.

- 1. A risk assessment must be carried out annually (see www.redtractorassurance.org.uk for a template)
- 2. Where the risk assessment or water testing identifies a potential risk, details of investigations into the cause(s) of the problem and remedial actions must be undertaken and recorded

ASSESSING THE SAFETY OF PRIVATE WATER SUPPLIES

WATER TESTING – Verifying of water is safe through testing

Testing water for microbiological is a means of verifying its safety. The presence of E.coli (or faecal coliforms) in excess of 10 CFU/100 ml is an indication that faecal contamination of the water source has occurred and that there may be a microbial safety risk associated with the water. This is the primary concern to the water supply (note there are a range of other contaminants that can be tested for and are useful information).

When taking a water sample, ensure a fresh sample is taken (run tap first), use a clean container and do not contaminate the sample once taken (e.g. from the tap as the sample is being taken).

WATER TEST RESULTS- Remedial action

- where less than 10 CFU E.coli (or faecal coliforms)/100ml is found to be present following a water test, the water may be used.
- where more than 10 CFU E.coli (or faecal coliforms)/100 ml are found to be present following a water test, the source of the problem should be investigated and the contingency plan implemented such that the water should either not be used or alternative steps should be taken to restrict use of the water until investigations have been carried out and remedial action has been taken. Such action may be to switch to another water source (e.g. mains water supply) or if this is not possible, the water should be treated to reduce the risk of microbial contamination or chemical reside and retested before use.
- where water testing repeatedly fails on E.coli (or faecal coliforms), despite remedial action, the contingency plan must remain in place until written clearance from the Environmental Health Office or local authority to continue using the water of milk production is obtained. The EHO/LA may require additional criteria before use.

Possible remedial actions must be appropriate to rectify the problem. Depending on why the source failed, they may include:

- installation or replacement of UV filters
- addition of dilute hypochlorite solution to the header tank (not suitable for header tanks used to supply livestock drinking water)
- repair of the PWS chamber or replacement of any caps and seals
- guidance from the equipment manufacturer

HOUSING SPACE ALLOWANCES

Outlined below are additional requirements and guidance relating to livestock housing and space allowances.

Cubicles

Cubicle housing systems must have at least one cubicle per animal unless there is adjacent, adequately-sized loose housing (it is recommended that there are at least 5% more cubicles than the number of cows). Cubicles must:

- be long enough and wide enough to allow comfortable rest without injury but short enough to prevent fouling in the bed and narrow enough to prevent turning around or lying at angles
- accommodate the natural rising of the animal and not cause the animal injury as it rises

Cubicle size must be determined by the size of the animal. Outlined below are the recommended minimum dimensions.

	Liveyyeight /kg/	Dimens	sions (m)
	Liveweight (kg)	Length	Width
Cows	<600kg	2.4	1.15
	>600kg	2.5	1.20
Youngstock/Growing/	200	1.45	0.7
Finishing	300	1.70	0.85
	350	2.05	1.05
	>350	2.1	1.10

Loose Housing

Group housing systems (including corrals) must be of sufficient size to allow all livestock to lie down simultaneously, ruminate, rise, turn around and stretch without difficulty. Recommended space allowances are outlined below. Cow space allowances would need to be increased where cows and calves are housed together.

			Space allowance	e (m² per head)
		Soli	d Floors	
	Liveweight (kg)	Bedded	Total (inc. bedding, feeding/ loafing)	Fully Slatted Floors
Dairy Cows*	400-499	5.5	8.0	
	500-599	6.0	8.5	
	600-699	6.5	9.0	
	700-799	7.0	10.0	
	800 +	8.0	11.0	NA (non-slatted lying areas must be provided)
Suckler Cows	400	3.50	4.9	muot be provided)
	500	4.25	5.85	
Calves	50-84		1.5	
	85-140		1.8	
	140-200		2.4	
Growing/finishing/	200-299	2.0	3.0	1.1
Youngstock **	300-399	2.75	3.95	1.5
	400-499	3.5	4.9	1.8
	500-599	4.25	5.85	2.1
	600-699	5.0	6.8	2.3

^{*} It is recommended that the space allowance for high yielding cows and cows in yards with a compromised design is increased (e.g. narrow access, poorly located water trough, excessive bedded area width). For a 700kg cow it is recommended the bedded area is increased to 9.5m²/ cow

^{**} In-calf heifers must also have access to a non-slatted lying area

HOUSING SPACE ALLOWANCES

Individual Calf Pens

Calves kept in individual stalls, pens or hutches (except for those in isolation) must be allowed direct visual and tactile contact with other calves (where there are 2 or more calves on-farm). Calves must have sufficient space to stand up, lie down, turn around, stretch and groom. Recommended minimum space allowances are outlined in the table below.

Calf weight (kg)	Pen size per calf
<60	1m x 1.5m
60-80	1m x 1.8m

All recommended space allowances for dairy cattle and calves have been taken from the British Standard BS 5502: 2005, or Dairy housing - a best practice guide (DairyCo).

Sheep

Sheep housing systems (including corrals and slatted flooring) must be of sufficient size to allow all livestock to lie down simultaneously, ruminate, rise, turn around and stretch without difficulty. Recommended space allowances are outlined below.

		space allowance (m²)
Lowland ewes	Ewe only	1.2-1.4 per ewe
60-90kg liveweight	With lambs at foot	2.0-2.2 per ewe and lambs
Hill ewes	Ewe only	1.0-1.2 per ewe
45-65kg liveweight	With lambs at foot	1.8-2.0 per ewe and lambs
Lambs	Upto 3 months	0.5-0.6 per lamb
	3 months to 12 months	0.75-0.9 per lamb
Rams		1.5-2.0 per ram

All recommended space allowances for sheep have been taken from the Code of Recommendations for Welfare of Sheep.

FEED TROUGH SPACE ALLOWANCES

Feed trough space allowances must be appropriate to the size and weight of the livestock – and to the feeding system. Outlined below are the recommended minimum feed trough space allowances for cattle and sheep.

Trough Space - Cattle (cm per head)

Weight (kg)	Ration fed	Ad-lib / self feed
200-299	40	15
300-399	50	12
400-499	55	19
500-599	60	24
600-699	67	28
700-799	70	32
800 and over	75	32

Trough Space - Sheep (cm per head)

	Ration fed concentrates	Forages fed ad-lib
Store/Finishing Lamb & Ewe Hoggs	30	10-15 cm
Ewe - Small	45	10-15 cm
Horned	45	10-15 cm
Medium	45	10-15 cm
Large	50	10-15 cm

ACCEPTED FEED ASSURANCE SCHEMES

Accepted Feed Assurance Schemes:

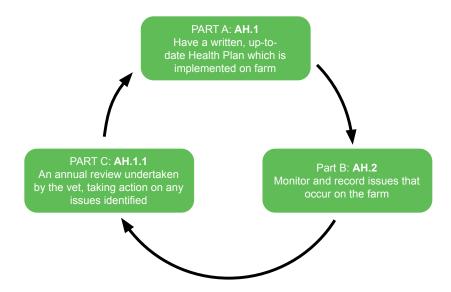
Abbreviated Scheme Name	Full Scheme Name	Scope of the Scheme
UFAS (AIC)	Universal Feed Assurance Scheme	Assured compound feeds, complementary feeds, licks, pre-mixtures and feed ingredients/ materials
FEMAS (AIC)	Feed Materials Assurance Scheme	Production of and trade in feed ingredients/feed materials
TASCC (AIC)	Trade Assurance Scheme for Combinable Crops	Whole combinable crops. Note: this scheme covers crops storage and transport. Farm assurance is covered by the schemes listed below.
GTAS	Gafta Trade Assurance Scheme	Trade in feed ingredients/feed materials
IGAS	Irish Grain Assurance Scheme	Whole combinable crops. Note: this scheme covers crops storage and transport. Farm assurance is covered by the schemes listed below.
COCERAL GTP	European trade body for Agro supply and animal feeds	Trade in feed ingredients/feed materials
GMP+ (PDV)	Dutch Product Board for Animal Feed	Assured compound feeds, complementary feeds, licks, pre-mixtures and feed ingredients/ materials
FAMI-QS	European Feed Additives And Pre-mixtures Quality System	Feed additives and pre-mixtures
BFBi scheme	Brewing, Food & Beverage Industry Suppliers Association	Certifies grains from smaller breweries
RTAOS	Red Tractor Assurance Cold Crush Oilseeds Scheme	Certifies meal from cold crush oilseeds

Accepted Farm Assurance Schemes:

Abbreviated Scheme Name	Full Scheme Name	Scope of the Scheme
RTA Combinable Crops and Sugar Beet	Red Tractor Assurance for Farms - Combinable Crops and Sugar Beet Scheme	Combinable crops & sugar beet
SQC	Scottish Quality Farm Assured Combinable Crops Ltd	Combinable crops
NIFQACS	Northern Ireland Farm Quality Assured Cereals Scheme	Combinable crops
SAFA	Soil Association Farm Assurance (Crops module)	Combinable crops
RTA Fresh Produce	Red Tractor Assurance for Farms - Fresh Produce Scheme	Produce – vegetables, fruits and root crops

HEALTH PLAN AND REVIEW (DAIRY)

Standards AH.1, AH1.1 and AH.2 requires proactive, farm-specific health planning.



This is demonstrated by:

It is a requirement that the Health Plan is reviewed, signed and dated by the nominated veterinary surgeon or veterinary surgeon from the nominated vet practice annually.

PART A: The Health Plan (AH.1)

Farmers can complete the Health Plan themselves or can develop it with their veterinary surgeon who has knowledge of the farm. However, the vet must review, sign and date the health plan annually.

There are certain key criteria that your health plan must include as a minimum, which is detailed in Table A.

PART B: Monitor the issues that occur on-farm (AH.2)

Health and performance of livestock should be recorded and monitored on an on-going basis, but the scheme requires as a minimum an annual collation of:

- lameness
- mastitis
- mortality records inc. cause of deaths if known
- culling records and reasons for culling
- involuntary culls (excluding TB reactors and planned culls)
- medicine records including reason for treatment
- Calf mortality (split stillborn to 24 hours and 24 hours to 42 days)

The collation can be undertaken by the farmer themselves, or a veterinary surgeon. This information is then used to complete the Annual Health and Performance Review.

HEALTH PLAN AND REVIEW (DAIRY)

PART C: Annual Health and Performance Review (AH.1.1)

It is a requirement that the nominated veterinary surgeon or veterinary surgeon from the nominated vet practice conducts an Annual Health and Performance Review. This entails:

- reviewing records/data taking into account those records maintained throughout the year
- identifying Key issues to focus on e.g. those that have either been most significant in terms of:
 - incidence rate/number of cases
 - impact on productivity/welfare
 - financial impact
- identifying the preventative actions or treatments to be used in the future to prevent or control the issue
- provide recommendations for any updates to the Health Plan as required

TEMPLATES

There are templates available from the Red Tractor website for a Flock/Herd Health Plan and Health and Performance review. The Scheme templates reference the minimum scheme requirements. Other templates and/or computer packages may be used, as long as the criteria outlined in this appendix are included.

TABLE A

MANAGEMENT TOPIC	WHAT THE PLAN MUST DETAIL/EXPLAIN	EXAMPLES TO CONSIDER
Biosecurity policy	Actions taken to reduce biosecurity risks to your farm	e.g. managing incoming stock, people, vehicles
Infectious disease and vaccination	For disease risks relevant to the farm: herd status vaccines used and vaccine timing	e.g. Johne's, Lepto, BVD, IBR, TB
Parasite control	For parasite risks relevant to the farm: products used and timing	e.g. fluke, lungworm, worms, lice, flies
Foot care	For foot problems relevant to the farm: details of the person responsible for treating when and how the problem is treated - controls/treatments and products used	e.g. digital dermatitis, sole ulcers, foul, white line disease
Mastitis	For routine prevention measures: the measures taken and products used For treatment of clinical cases: measures taken, products used and withdrawal periods	
Metabolic disorders	For metabolic disorders relevant to the farm: preventative measures how clinical cases are treated including products used	e.g. staggers, milk fever, ketosis, displaced abomasums
Management of Drying off	The drying off procedure - measures taken; products used and withdrawal periods	
Colostrum Policy	■ The measures taken to ensure newborns receive adequate colostrum (including where applicable, timing, quantity and quality)	

HEALTH PLAN AND REVIEW (DAIRY)

TABLE A (continued)

MANAGEMENT TOPIC	WHAT THE PLAN MUST DETAIL/EXPLAIN	EXAMPLES TO CONSIDER
Husbandry procedures	The actions taken to ensure newborns receive adequate colostrum For husbandry procedures relevant to the farm: the person responsible methods and age of animal anaesthetics/analgesics used	e.g. disbudding, dehorning, castration, removal of supernumerary teats
Identifying treated animals	A written policy detailing how livestock are identified to manage withdrawal periods, and their treatment	
Dealing with TB reactors	A written policy for dealing with TB reactors within the herd and their milk, including actions taken to: isolate and identify reactors ensure reactor milk doesn't enter the bulk tank and is not fed to calves	
Downer cows	Actions taken with downer cows	
Euthanasia	A written policy outlining how euthanasia is undertaken on-farm, including: animal type methods used name of person who undertakes it	

Appendix AH.6

APPROPRIATE METHODS OF HANDLING

The best way to move animals is to understand their natural behaviour and to work with that behaviour.

For cattle and sheep, use your position, voice, flags, and a stick as an extension of the arm

For pigs, use your position, voice, aids and pig boards

Handlers are not permitted to handle animals in such a way as to cause them pain or suffering.

It is not permitted to...

- strike or kick any animal
- apply pressure to any particularly sensitive part of the body in such a way as to cause pain or suffering
- lift or drag in any way that may cause pain or suffering
- use prods or other implements with pointed ends
- twist, crush or break the tails of animals or grasp the eyes of any animal
- throw or drop animals

Poor handling can result in lower meat quality, as well as bruising and injury.

LIVESTOCK HUSBANDRY PROCEDURES

This appendix outlines the scheme requirements when undertaking certain husbandry procedures (also know as common veterinary operations). Consideration should be given to whether the procedure is necessary – and procedures must only be carried out by competent persons. Consideration must also be given to the application of dressing/antibiotic sprays to wounds.

Where husbandry procedures are carried out on-farm, it is a requirement that you document this in your health plan - and a recommendation that the need of husbandry procedures is reviewed with a vet.

A competent stock person is trained and/or experienced stockman who understands the welfare implications of the procedure they are undertaking, the methods they are using and the conditions for use.

CATTLE

PROCEURE/METHOD		CONDITIONS OF USE			
		Animal age	Operator	Anaesthetic	Analgesic
Castration	Elastration/Rubber ring	1st week of life only	Competent stock person		
	Clamp/bloodless	Up to 2 months	Competent stock person		With
	Other method	Up to 2 months	Competent stock person	With	With
	When animal is over 2 months of age	Over 2 months	Vet only	With	With
Disbudding	Chemical cauterisation	1st week of life only	Competent stock person		With
	Other method than above e.g. hot iron	Up to 2 months	Competent stock person	With	With
Dehorning	Cutting/sawing horn (must	Up to 5 months	Competent stock person	With	With
	not be used routinely)	Over 5 months	Vet only		
Removal of	comg order, crossp conserve		Competent stock person	With	With
Supernumerary Teats		Over 3 months	Vet only		

Routine tail docking of cattle is not permitted.

SHEEP

PROCEURE/METHOD		CONDITIONS OF USE			
		Animal age	Operator	Anaesthetic	Analgesic
Castration	Elastration/Rubber ring	1st week of life only	Competent stock person		
	Clamp/bloodless	Up to 3 months	Competent stock person		
	Where the animal is over 3 m any methods other than the a		Vet Only	With	With
Tail Docking*	Rubber Ring	1st week of life	Competent stock person		
	Hot iron/clamp Up to 2 months		Competent stock person	With	
	Surgical/ other	Any age	Vet Only	With	With
Dehorning and disbudding**	Trimming of insensitive tip of an in-growing horn	Any age	Competent stock person		
	All other cases	Any age	Vet only	With	With

^{*} There must be sufficient tail to cover the vulva or the anus. Any shorter must only be in the case of emergency, disease or injury following consultation with a vet (and administration of anaesthetic).

^{**} Under the Veterinary Surgeons Act 1966 (as amended), only a veterinary surgeon may de-horn or disbud a sheep, apart from trimming the insensitive tip of an ingrowing horn, which if left untreated could cause pain or distress.

LIVESTOCK TRANSPORT - STOCKING DENSITIES

The standard requires livestock to be transported at legally prescribed stocking densities. Outlined below are the stocking densities as prescribed by Council Regulation (EC) No 1/2005 on the protection of animals during transport and related operations (and amending directives).

	Category	Approx. weight (in kg)	Area in m²/animal
Cattle	Small calves	55	0.30 to 0.40
	Medium-sized calves	110	0.40 to 0.70
	Heavy calves	200	0.70 to 0.95
	Medium-sized cattle	325	0.95 to 1.30
	Heavy cattle	550	1.30 to 1.60
	Very heavy cattle	>700	>1.60
Sheep	Shorn sheep and lambs 26kg and over	<55kg >55kg	0.20 to 0.30 >0.40
	Unshorn sheep	<55kg >55kg	0.30 to 0.40 >0.40
	Heavily pregnant ewes	<55kg >55kg	0.40 to 0.50 >0.50

Appendix EC.1

SILAGE, SLURRY AND AGRICULTURAL FUEL OIL (SSAFO) STORAGE

There are exemptions from the Water Resources (Control of Pollution) (Silage, Slurry and Agricultural Fuel Oil) (England) Regulations 2010 (or equivalent) for installations built before prescribed dates. Those dates are as follows:

	Slurry/Silage	Agricultural Fuel Oil
England	1991	1991 or where less than 1500 litres stored on farm
Wales	1991	Since 15 March 2020 all storage must meet the requirements of the Oil Storage (Wales) Regulations 2016
Scotland	2003	2003 or where less than 1,250 litres stored on farm
Northern Ireland	2003	2003 or where tank capacity does not exceed 1,250 litres

Agricultural fuel oil (excluding domestic only tanks, mobile and underground tanks)

- There must be an impermeable bund. The bund is either at least 110% capacity of the individual tank, or if there is more than one tank within the bund, 25% of the total or 110% of the largest tank
- There must be an outlet within bund (NB with double skinned tanks, in principle the outer skin can act as the bund for the inner tank. However this benefit is lost if the outlet is at the bottom of the tank as any leakage through or around the outlet will not be captured)

Note: It is best practice for all fuel tanks to be bunded even if they benefit from exemptions to the legislation

SAFE APPLICATIONS TO LAND

This appendix provides guidance on making applications to land. All applications to land must be carried out in accordance with legislation. Environmental Permits or exemptions must be held where applicable. If your farm is in an NVZ you must also follow NVZ rules.

Note: Producers should always check with buyers to ensure that any applications of sludge, compost, digestate and other materials originating outside the farm are acceptable to customers.

Sewage Sludge (biosolids)

For further information, including the Biosolids Assurance Scheme (BAS) Standard, refer to: https://assuredbiosolids.co.uk/

Evidence of BAS Certified Biosolids should be provided by your biosolids supplier and can be verified in the Certification section of the BAS website.

Farmyard Manure (FYM) and Slurry - Fresh, Stored or Treated

Using the following steps as a guide will help to ensure that manures are used efficiently:

- Know the nutrient contents of applied manures
- Apply manures evenly and at known rates
- Where appropriate, rapidly incorporate manures or use an application technique that will minimise ammonia losses
- Apply manures in spring, where possible, to reduce nitrate leaching losses
- Take the nutrient content of applied manures into account when calculating inorganic fertiliser applications

Spreading manures onto pasture is a valuable source of nutrients but can play a role in transferring disease to healthy stock. The main risk is from spreading fresh, unstored slurry or manure. Risks are reduced by storage, low application rates and leaving pasture for as long as possible before grazing.

Note: The scheme recommends that poultry manure is not applied to grazing land or grassland to be harvested due to the risks associated with botulism.

Compost, Digestates and other Recycled Materials

It is recommended that digestates and composts sourced from external contractors for application to land have been produced to the relevant PAS specification (PAS 110 for digestate, PAS 100 for compost) and are applied following the associated quality protocol. The specifications and quality protocols provide safeguards on the feedstock materials, the processing stages and end product quality.

Where anaerobic digestate is produced from an energy crop feedstock (e.g. maize) and there is no pasteurisation step there is a risk that plant pathogens, for example Fusarium spp., may be present. It is recommended that energy crop digestate is ploughed in before drilling a subsequent cereal crop.

SAFE APPLICATIONS TO LAND

Safe Applications to Land Matrix

	Manure and Slurry		Compost and Ar	Compost and Anaerobic Digestate		Treated Sewage Sludge	
	Application	Grazing/ harvest interval	Including animal by-products	Not including animal by-products	Conventional treated	Enhanced treated	
Combinable crops (inc. homefed)	May be applied before and after drilling/planting	n/a	May be applied bet	fore and after drilling/p	planting		
Grassland and forage – grazed *	and forage – grazed * Recommended that applications are made in the spring and that rapid incorporation	At minimum a 4 week no- graze interval applies. It is recommended that there is an 8 week no-graze interval for adult livestock and a 6 month no- graze interval for youngstock	A no-graze interval of 2 months for pigs and 3 weeks for other livestock applies	A no-graze interval of 3 weeks applies	No grazing in season of application or a no-graze interval of 3 weeks applies when biosolids is deep injected or ploughed down	A no-graze interval of 3 weeks applies	
Grassland and forage – harvested **	used	A no-harvest interval of 4 weeks applies	A no-harvest interval of 2 month for pigs and 3 weeks for other livestock applies	A no-harvest interval of 3 weeks applies	A no-harvest interval of 3 weeks applies	A no-harvest interval of 3 weeks applies	

^{*} Grass, forage swedes and turnips, fodder mangolds, fodder beet, fodder kale, forage rye and triticale, turf

^{**} Grass silage, silage maize, haylage, hay, herbage seeds

OUTCOME MEASURES - HAIR LOSS AND LESIONS

Source: AHDB Dairy

Broken cubicle fittings Protruding/low hanging items in housing or cow flow area Rest of body Amount and type of Cubicle comfort Hind leg and hock bedding Amount and type Protruding items Cubicle comfort of bedding Front leg Incorrect neck barrier height - cubicles and Protruding items Head and neck feed rail Scars should only be included Scratches or cuts should only be included if they are at least One or more hairless patches One or more lesions (areas of skin damage, wound or scab) smaller than 2cm in diameter if they are at least 3mm wide Lesions or hairless patches larger than 2cm in diameter larger than 2cm in diameter or no hair loss or lesions in hair loss and/or lesions Factors which can result No hair loss or lesion Hairless patch 3mm wide Lesion Score Score Score S

Scoring hair loss and lesions

OUTCOME MEASURES - HAIR LOSS AND LESIONS

Why score hair loss and lesions?

Hair loss and lesions demonstrate some form of damage to the skin and, in some cases, the underlying tissues. Scratches, cuts or scars should only be included if they are at least 3mm wide. Occasional small areas of skin damage may be inevitable among a herd of cattle but areas larger than 2cm may give reason for concern. Hairless patches indicate rubbing on rough surfaces or irritation, ectoparasite presence or previous injuries (scars).

The location of both hair loss and lesions is important in determining the likely causes. For example, legs, knees and hocks with hair loss or lesions are indicative that the lying area is not comfortable, with abrasive surfaces, insufficient bedding and/or hard surfaces. Hair loss or lesions to the neck tend to indicate an inadequate feed barrier or incorrect cubicle neck rail height.

How to score your herd

 Scoring the entire herd is best practice. However, the table below gives guidance on the minimum number of cows you should score to get an accurate picture of your herd. For example, if you have a herd size of 125 cows, you need to score 65 cows.

Herd size	Minimum sample size
Up to 50	30 (or all cows if < 30 in herd)
50-100	50
10–200	65
201+	73

- 2. Visually assess the entire cow according to the following areas:
 - Head and neck
 - Front leg
 - · Hind leg and hock
 - Rest of body
- 3. Choose a time and place that will allow you to observe cows, for example, legs and hocks can easily be observed in the milking parlour. Alternatively, observe cows when doing routine management procedures such as hoof trimming, AI, PD checks, routine vaccinations, etc.
- 4. Tally the scores for each body part.

Using the information

- Investigate the causes of hair loss and lesions (scores 1 and 2) in the cow's environment
- Manage necessary changes to assist with reducing the number of hair loss patches
- Regularly score the herd and monitor the scores to determine if the changes have had the desired effect

Key benefits of scoring

- Use as a troubleshooting tool to find areas of discomfort in the cow's environment
- Motivates farm staff to improve the cow's comfort in its environment and, therefore, overall herd health and performance
- Use to meet the recommendations or requirements of assurance schemes
- Suggests areas of the cow's environment which may require attention to reduce risk of injury

Further information

Information and a short film to help understand the score system can be viewed on the AHDB Dairy website at dairy.ahdb.org.uk

OUTCOME MEASURES - SWELLING

Scoring swellings

Score	No swelling	Head and neck	Front leg	Hind leg and hock	Rest of body
0	 No swelling, or a swelling smaller than 2cm 				
Score	Mild swelling				
-	 Mild swelling larger than 2cm such that the normal anatomy of the area is enlarged, poorly defined or obscured Lack of definition of joints, 2–5cm swelling on other parts of the body 				
Score	Substantial swelling				
N	 Abnormal enlargement larger than 5cm which is a prominent/ pronounced extension away from the body May be at least 5cm long, rather than round 				
		 Injection sites 	 Cubicle comfort 	 Cubicle comfort 	 Broken cubicle fittings
	Factors which may result in swellings	Incorrect neck rail height – cubicles and feed barrier Protruding items	Amount and type of bedding Protruding items	Amount and type of bedding	Protruding/low hanging items in housing or cow flow area

OUTCOME MEASURES – SWELLING

Why score swellings?

Swellings demonstrate some form of damage to the skin and, in some cases, the underlying tissue.

Occasional small areas of swelling may be inevitable among a herd of cattle but swellings larger than 2cm should give reason for concern.

Swellings are caused by cows lying down on hard surfaces, uncomfortable cubicles and injection sites; there may also be signs of abscesses or cysts.

Hind leg, hock and front leg swellings are strong indicators that the lying area is not comfortable.

Neck swellings tend to indicate an inadequate feed barrier or incorrect cubicle neck rail height.

Presence of swellings on other body parts may indicate there are areas in the cow's environment that are causing injuries.

How to score your herd

1. Scoring the entire herd is best practice. However, the table below gives guidance on the minimum number of cows you should score to get an accurate picture of your herd. For example, if you have a herd size of 125 cows, you need to score 65 cows.

Herd size	Minimum sample size
Up to 50	30 (or all cows if < 30 in herd)
50-100	50
101–200	65
201+	73

- 2. Visually assess the entire cow according to the following areas:
 - Head and neck
 - Front leg
 - Hind leg and hock
 - Rest of body
- 3. Choose a time and place that will allow you to observe cows, for example, legs and hocks can easily be observed in the milking parlour. Alternatively, observe cows when doing routine management procedures such as hoof trimming, AI, PD checks, routine vaccinations, etc.
- 4. Tally the scores for each body part.

Using the information

- Investigate the causes of swellings (scores 1 and 2) in the cow's environment
- Manage necessary changes to assist with reducing scores 1 and 2
- Regularly score the herd and monitor the number of swellings to determine whether changes have had the desired effect

Key benefits of scoring

- Use as a troubleshooting tool to find possible causes of injury in the cow's environment
- Motivates farm staff to improve the cow's comfort in its environment and, therefore, overall herd health and performance
- Use to meet the recommendations or requirements of assurance schemes

Further information

Information and a short film to help understand the score system can be viewed on the AHDB Dairy website at dairy.ahdb.org.uk/swellings

OUTCOME MEASURES - CLEANLINESS

Scoring cleanliness

OUTCOME MEASURES - CLEANLINESS

Why score cleanliness?

The cleanliness of a cow's coat is an important indicator of cow comfort. In general, given the choice, cows will choose to lie in clean, dry areas, and dirt on a cow's coat can have various causes.

Excessive layers of dried dirt provide optimal conditions for ectoparasites and can irritate the skin, increase cold stress and the risk of disease and may cause issues at or prior to slaughter. This layering of dried dirt indicates a long-term build-up and highlights weaknesses in the cleaning routine of the alleys and/or cubicles or lack of grooming facilities.

A high level of dirtiness on the legs and flank is associated with increased risk of lameness, digital dermatitis, interdigital dermatitis, slurry heal and mastitis. It can also obscure skin damage and foot lesions, preventing early detection and increasing recovery times. Dirtiness can be caused by poor slurry systems, lack of bedding, overstocking, or poached paddocks.

A high level of dirtiness on the udder is strongly associated with the development of mastitis, adds to pre-milking cleaning and increases the risk of poor milk quality. Frequent and strategic cleaning of the alleys and cubicles will reduce the amount of manure on cows and the amount of manure tracked into the cubicle.

How to score your herd

1. Scoring the entire herd is best practice. However, the table below gives guidance on the minimum number of cows you should score to get an accurate picture of your herd. For example, if you have a herd size of 125 cows, you need to score 65 cows.

Herd size	Minimum sample size				
Up to 50	30 (or all cows if < 30 in herd)				
50-100	50				
101–200	65				
201+	73				

- 2. Visually assess the entire cow according to the following areas:
 - Flank (including tail)
 - Hind leg
 - Udder
- 3. Choose a time and place that will allow you to observe cows, for example, legs and udder can easily be observed in the milking parlour. Alternatively, observe cows when doing routine management procedures such as hoof trimming, AI, PD checks, routine vaccinations, etc.
- 4. Tally the scores for each body part.

Using the information

- Investigate the causes of very dirty cows (score 2) in the cow's environment
- Manage necessary changes to assist with reducing the number of 'score 2' cows
- Regularly score the herd and monitor the number of very dirty cows to determine
 if changes have had the desired effect

Key benefits of scoring

- Use as a troubleshooting tool to measure cleanliness of your cows and as a way to assess improvements in hygiene management
- Observing cows and noting body parts that are too dirty can help identify places in the cow's environment that may need action in order to help reduce the risk of disease
- · Clean cows have clean udders and are healthier
- Motivates farm staff to improve cleanliness and, therefore, overall herd health and performance
- Use to meet the recommendations or requirements of assurance schemes

Further information

Information and a short film to help understand the score system can be viewed on the AHDB Dairy website at **dairy.ahdb.org.uk**

OUTCOME MEASURES - BODY CONDITION

Body condition scoring (BCS)

What is body condition scoring (BCS)?

BCS was developed around 20 years ago and is widely accepted as a practical means of assessing the impact of negative energy balance in early lactation. Scores range from 1 to 5 in increments of 0.25.

This system concentrates on the accurate determination of scores between 2.0 and 4.0 as these are the most critical for management decisions. Scores outside these values are extreme; those below 2.0 are seriously underconditioned and require immediate attention, as do those at 4.0 and above which are overconditioned and require controlled weight loss.

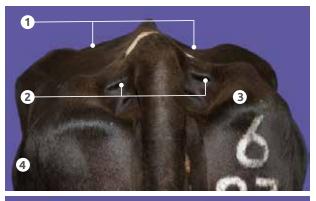
Scorers using this system will be able to assign BCS consistently and accurately.

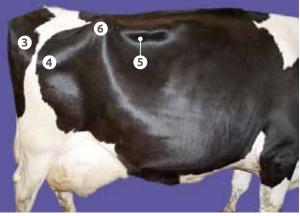
When to condition score

The change in body condition score is more important than the absolute value, therefore scoring should be undertaken regularly. A good routine involves scoring:

Stage of lactation	Target BCS
At calving	2.5–3.0
60 days post-calving	2.0–2.5
100 days before drying off	2.5–3.0
At drying off	2.5–3.0

Further information on how to body condition score can be found on the AHDB website, including a short training video.





- 1. Sacral ligament
- 2. Tailhead ligament
- 3. Pins 4. Thurl
- 5. Short ribs
- 6. Hooks

1

Assess the angle between the hooks and pins.

- The first decision you make will divide cows into two groups: those with a BCS less than or equal to 3, and those with a BCS greater than 3
- This decision may be the most difficult one in the BCS process, especially if the cow is near a 3.0 or 3.25 BCS



V – angle has a BCS less than or equal to 3. Follow the orange steps.



U – angle has a BCS greater than 3. Follow the green steps.

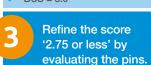
OUTCOME MEASURES - BODY CONDITION

BCS less than or equal to 3

Standing at the rear of the cow, assess whether the hooks are rounded or angular.



Rounded hooks: BCS = 3.0





Angular hooks: BCS = 2.75 or less



Padded pins: BCS = 2.75

Now we need to feel the pins to assess the presence of a palpable fat pad (one that is not visible to the eye but can be felt) to refine the score of '2.5 or less'.



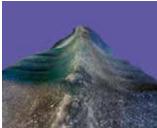
Palpable fat pad on pins:

- Fat pad present



No fat pad on pins:

- No Fat pad present
- BCS = 2.25 or less
- Evaluate the visibility of the short ribs:
- · Look for the bony ridges of the short ribs Estimate the distance these ridges are easily seen from the tip of the short ribs to the spine
- Are the ridges visible half of the distance, three-quarters of the distance, or more?



Ribs visible halfway to the spine BCS = 2.25



Ribs visible three-quarters of the distance to the spine

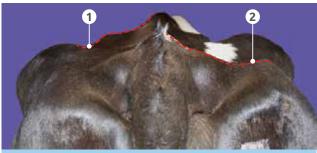
Cows with sawtooth spine and ribs are severely underconditioned and will score less than 2.0.

BCS greater than 3

Standing at the rear of the cow, assess whether both the sacral and tailhead ligaments are fully visible.

1. Sacral ligament

2. Tailhead ligament

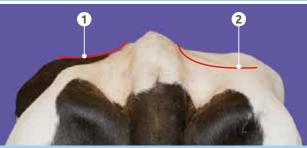


Sacral visible. Tailhead visible. Both ligaments easily seen. BCS = 3.25

Continue to assess the visibility of the ligaments. The tailhead ligament will become covered in fat first.

1. Sacral ligament

2. Tailhead ligament



Sacral visible. Tailhead barely visible. Tailhead ligament partly covered in fat. BCS = 3.50

- The tailhead is now completely covered. Assess the visibility of the sacral ligament to determine a score of 3.75 or 4.0 or more.
 - Sacral barely visible
 - Tailhead not visible
- Neither ligament easily seen
- BCS = 3.75



- Sacral not visible
- Tailhead not visible
- Neither ligament visible
- Will score 4.0 or more



- All bony prominences rounded and covered in fat
- Tailhead buried in fat
- Fat deposits readily seen on rump and legs
- BCS = 5.0



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OUTCOME MEASURES - LAMENESS

attention, nursing and further professional advice Foot should be lifted to establish the cause of Cow should not be made to walk far and kept Could benefit from routine (preventative) foot In the most severe cases, culling may be the Lame and likely to benefit from treatment This cow is very lame and requires urgent Record mobility at next scoring session Routine (preventative) foot trimming Further observation recommended Should be attended to as soon as Suggested actions Cow will benefit from treatment Examine as soon as possible on a straw yard or at grass lameness before treatment trimming when/if required only possible solution practically possible No action needed when/if required Description of cow behaviour bearing and rhythm on all four keep up with the healthy herd) lame leg/s; back arched when limping; may barely stand on with an arch to the centre of the back) identifiable and/or obviously Long, fluid strides possible Unable to walk as fast as a Lame leg easy to identify -Uneven weight-bearing on brisk human pace (cannot shortened strides (usually weight-bearing) or strides a limb that is immediately Steps uneven (rhythm or shortened; affected limb Walks with even weightor limbs not immediately standing and walking feet, with a flat back Very lame Severely impaired mobility mperfect mobility mpaired mobility Score 3 S Category of score **Mobility score**

OUTCOME MEASURES - LAMENESS

How to score your herd

If you haven't scored your herd for a while, information and film clips can be viewed on the AHDB website: ahdb.org.uk/dairy

In general

- · Check your herd, ideally, at least once a month
- Choose a time and a place which will allow you to observe cows, ideally on a
 hard (i.e. concrete) non-slip surface. Monitor each cow individually, allowing
 them to make between 6–10 uninterrupted strides. Watch the cow from the
 side and the rear, and, if possible, ensure the cow turns a corner as part of
 her test
- Record the identities of cows scoring 2 or 3 and schedule treatment within 48 hours for score 2 cows and as soon as possible for score 3 cows. Check regularly to ensure treatment is working
- Keep a tally of cows that are score 0 and 1
- If you are uncertain about the exact score of a cow, make repeat observations.
 If you are still unsure, examine her feet

Key benefits of scoring

- Every cow is regularly assessed for the early signs of poor mobility, prompting foot trimming and action lists
- Mobility trends can be monitored to identify new problems at an early stage
- · Provision of figures for benchmarking performance
- General foot health awareness is increased
- Motivates farm staff to improve herd mobility and therefore overall herd health

Further information

For more information visit **ahdb.org.uk/healthyfeetprogramme** or email **healthyfeet@ahdb.org.uk**



RED TRACTOR ASSURANCE SCHEME MEMBERSHIP RULES

Your attention is drawn in particular to the limitation of liability provisions set out in Rules 74 to 76.

We are Assured Food Standards, trading as Red Tractor Assurance ('RTA'), a not for profit company, owned and funded by organisations and trade bodies from across the British farming and food industry.

- These rules together with the accompanying explanation of how the Scheme works and any additional sector specific rules issued from time to time by RTA as contemplated in Rule 5 (as amended from time to time, 'these Rules') govern the terms and conditions for membership of the Red Tractor Assurance Scheme ('the Scheme').
- In these Rules:
 - a. 'Applicant Business' means applicants for membership of the Scheme;
 - b. 'Assessment' means the assessment of your confomance to the Standards by your Certification Body's appointed assessor, whether carried out on application, renewal, on a revisit to assess previously identified non-conformances or by way of spot checks, whether announced or unannounced and whether by way of personal visit, remote assessment via video-streaming and/or the review of documentation uploaded by you to the Red Tractor Portal;
 - c. 'Associate', in respect of a Member, means any shareholder, officer, agent, employee, contractor or relative of that Member and any relative of any such person;
 - d. 'Certification Body' means a certification body (acting as an independent contractor) which is licensed by RTA to carry out certification and assess conformance to the Standards, all such bodies being set out from time to time in RTA's website at https://assurance.redtractor.org.uk/standards/ contact-certification-bodies;
 - e. 'Enterprise' means a farming enterprise or activity which is covered by any of the particular Standards;
 - f. 'Member' means a member of the Scheme:
 - g. 'Member Logos' means the Member logos set out from time to time in the RTA Website at https://assurance.redtractor.org.uk/contentfiles/files/SchemeLogoRules.pdf;
 - h. 'Membership' means membership of the Scheme;
 - i. 'Red Tractor Assurance Claim' means a claim to source and supply food or drink products which are eligible to carry any version of the Red Tractor logo;
 - j. 'Red Tractor Portal' means the online portal onto which you may upload documentation in advance of an Assessment and which can be accessed at https://portal.redtractor.org.uk/#/home;
 - k. 'relative' in relation to a person includes the mother, father, stepfather, stepmother, sister, brother, wife, husband, civil partner, daughter, son, grandparent, grandchild, parent-in-law, son-in-law, daughter-in-law, sister-in-law, brother-in-law, step parent, step child, step sister, step brother, foster child, legal guardian, domestic partner or fiancé/fiancée of that person or of that person's spouse, former spouse, civil partner or former civil partner;
 - 'RTA Website' means the website of RTA at https://assurance.redtractor. org.uk (or any replacement website RTA may establish and operate from time to time);
 - m.'Scheme Member Checker' means the database of Members maintained by RTA at https://checkers.redtractor.org.uk/rtassurance/services.eb;
 - n. 'Standards' means the Red Tractor Assurance Scheme farm standards for each farming sector (currently, beef & lamb, dairy, pigs, poultry, dairy goats, crops and fresh produce) and supply chain standards (currently, livestock transport, meat and poultry processing, livestock markets and collection centres, safe haven and cold crush) as set out in the RTA Website at https://assurance.redtractor.org.uk/standards and as set out at the end of this document, as updated from time to time; and
 - o. 'you' means such Applicant Business or Member as the context permits.
- 3. You can only gain certification and obtain 'Red Tractor Assured' status for an Enterprise to which your application relates if you conform to the Standards applicable to that Enterprise and you must continue to meet these Rules and those Standards at all times. Failure to comply with these Rules or the Standards may result in your certification (whether for a particular Enterprise or for all Enterprises carried out by you) being suspended or withdrawn and your Membership being revoked.
- 4. RTA may update these Rules and the Standards at any time. You will be given notice of the specific changes made to the Standards and when they will come into effect. When changes are made to the Rules, we will give you notice of that fact and confirm in such notice when the amended Rules will come into effect and how you can view and download or otherwise obtain the amended Rules. You must ensure full compliance with all such changes to the Standards and the Rules to retain 'Red Tractor Assured' status.
- 5. From time to time RTA may publish (including via the RTA Website) additional sector specific rules and guidance which will be supplementary to and deemed to be part of these Rules (for example, rules and guidance in respect of contract farming in the combinable crops sector and the Safe Haven New Entrants and Suspended Member Protocols).

- These Rules are in addition to any statutory requirements. Nothing in these Rules shall be deemed to provide exemption from current legislation and you must comply with all legislation relevant to the scope of the Scheme at all times.
- Where the words 'include(s)', 'including' or 'in particular' are used in these Rules, they are deemed to have the words 'without limitation' following them.

Claiming Products or Services are 'Red Tractor Assured'

- Subject always to the provisions of Rules 68 to 73 (and in particular the restrictions in Rule 70 on using the relevant Member Logo(s) or any other version of the Red Tractor logo on, or applying any such logo or a Red Tractor Assurance Claim to, food packs (including packaging such as meat, fruit or vegetable boxes, milk cartons or bottles) or using any such logo or making such a claim at the point of sale of food products (including online sales) unless you have a processors and packers licence issued by RTA (see https://trade.redtractor.org.uk/), you must not claim that products you sell and/or services you provide are, or describe them as, 'Red Tractor Assured', 'RT Assured', 'RTA Assured', 'RTA', 'RT' or 'Assured' or 'Certified' for the purposes of the Scheme unless and until you have been through the application and Assessment process referred to in the above explanation of how the Scheme works and a certificate of conformity to the relevant Standards has been issued for the Enterprise to which those products or services relate. Thereafter, subject always to Rules 68 to 73, you must not claim that products you sell and/or services you provide are, or describe them as, 'Red Tractor Assured', 'RT Assured', 'RTA' Assured', 'RTA', 'RT' or 'Assured' or 'Certified' for the purposes of the Scheme:
 - a. if and to the extent that such products or services relate to a business, Enterprise, activity, location, holding, site, store or vehicle which is not included in the scope of your certification;
 - b. if your certification has been (and for so long as it remains) suspended or has been withdrawn for any reason;
 - c. if you do not renew your Membership on time in accordance with these Rules;
 - d. if your Membership is revoked for any reason; or
 - e. if you have voluntarily left the Scheme.

Application

- 9. Any sole trader, partnership, limited or unlimited company or limited liability partnership (or other form of trading entity approved by RTA), farming or carrying out an Enterprise, can apply to be a Member. Similar schemes operate in the devolved regions of the UK covering some Enterprises and where this applies you should join the local scheme.
- 10. You can apply to join the Scheme for a single Enterprise or whatever combination of Enterprises fits your business needs. The exceptions to this are: beef and lamb, where, if both cattle and sheep are farmed, both have to be assessed and certified; and dairy, where beef assurance is required for the cattle (see Rule 23).
- You can only apply for Membership through a Certification Body, which is an independent contractor licensed by RTA to certify conformance to the Standards.
- 12. Each sole trader, partnership, limited or unlimited company or limited liability partnership (or other form of business approved by RTA) farming or carrying out an Enterprise must be registered as a Member in its own right in order to exercise the rights afforded by Membership and each Member must have at all times a named nominated person ('Nominated Person') who has | functional responsibility for the management decisions and operating systems being assessed.
- 13. The Nominated Person of the Applicant Business must sign the membership application form provided by your chosen Certification Body ('your Certification Body') and subsequent renewal application forms (and RTA and your Certification Body shall be shall be entitled to assume that the Nominated Person is authorised to sign such forms on your behalf). In submitting an application or renewal fee and/or such forms, you are agreeing with RTA and your Certification Body to be bound by these Rules and the Certification Body's terms of engagement.
- 14. Any false or misleading statement made on the Membership or renewal application forms, during Assessments, or in any other communication, may lead to suspension or withdrawal of your certification and even exclusion from future Membership. You must provide, upon request by RTA or your Certification Body, any information relevant to conformance with the Standards or these Rules.
- 15. Any act or omission to act (whether by you, your officers, employees or agents or a third party and whether or not in relation to your premises, site or holding) which impacts on your conformance to the Standards, these Rules or any relevant legislation, will be deemed to be your responsibility for the purpose of assessing your compliance with the Standards and these Rules. Any rights and remedies available to and sanctions imposed by RTA or your Certification Body in respect of any non-conformance to the Standards ('non-conformance') or breach of these Rules may, at the discretion of RTA or your Certification Body, be deemed to apply also to any other person who operates or proposes to operate from the same premises, site or holding as you and who is or wishes to become a Member.

Holdings, Sites, Stores and Vehicles

- 16. You must disclose in your Membership or renewal application form all holdings, sites, stores and vehicles which you want to be included in the scope of your certification (having regard to Rules 17, 18 and 19 below).
- 17. Subject always to Rules 12, 18 and 19, where a Membership or renewal application form lists more than one holding, site, store, or vehicle, they must all be managed on a day to day basis by the same person. A separate application must be made in respect of any holding, site, store or vehicle of a Member which is managed on a day to day basis by a different person. If there is any uncertainty over whom any holding, site, store, or vehicle is managed by, RTA or your Certification Body may require you to provide such documentary evidence as it sees fit and its decision shall be final, subject always to Rule 83 to 85 (Complaints and Appeal Procedure).
- 18. Unless RTA or your Certification Body otherwise permits in writing in its absolute discretion, separate Membership or renewal applications will be required in accordance with the following principles or as RTA or your Certification Body may direct:

Enterprise / Activity	Separate Membership for each:			
Farms / Safe Haven / Cold Crush	 Enterprise Holding / site within each such Enterprise: subject to the provisions of Rule 19 below 			
Livestock Transport	Commercial Livestock Vehicle / Trailer			
Livestock Market	Site with separate Animal Gatherings Order Approval Number			
Collection Centre	Site with separate Animal Gatherings Order Approval Number			
Meat and Poultry Processing	Site with separate FSA Approval Number			

19. Additional farm holdings may be allowed within an application for a main site or holding provided the additional holdings fall within the relevant description set out below and subject always to such holdings being managed on a day to day basis by the same person.

Dairy/Dairy Goats	Poultry	Pigs	Beef/ Lamb	Crops	Fresh Produce
Each milking premises requires a separate registration	A self- contained live poultry facility functioning with defined n poultry stock management, operational control and bio-security standards	Main holding + max 3 small nursery or finishing units	Main site + additional sites where livestock are kept	Main holding + any additional sites where fertilisers and pesticides are kept or harvested products stored or processed	
		close to th	onal sites must be sufficiently to the main site or holding as d by the Certification Body.		

Dairy Members (Cattle only)

- 20. Dairy farm assurance is normally arranged by the dairy purchaser (i.e. the first purchaser of milk from the farm and with whom the milk producer enters a milk supply contract). Separate membership rules (the 'Dairy Purchaser Membership Rules') apply to dairy purchasers. Dairy purchasers who wish to become a dairy purchaser member of the Red Tractor Dairy Farm Assurance Scheme must complete the application form available upon request by emailing "memberhelp@redtractor.org.uk" and are required to ensure that all milk producers supplying milk to them have a valid certificate evidencing conformance to the Red Tractor Dairy Farm Assurance Standards.
- 21. By agreeing to supply milk to a dairy purchaser member of the Red Tractor Dairy Farm Assurance Scheme, a milk producer shall be deemed to have agreed to be bound by these Rules and upon the issue of a valid certificate evidencing conformance to the Red Tractor Dairy Farm Assurance Standards, the milk producer shall become a milk producer member of the Red Tractor Dairy Farm Assurance Scheme. If the dairy purchaser membership of the dairy purchaser to whom a milk producer member supplies milk is suspended or revoked, the milk producer membership of the milk producer itself will also be suspended or revoked (as the case may be). If a dairy purchaser member has given notice to close its membership of the Red Tractor Dairy Farm Assurance Scheme in accordance with the Dairy Purchaser Membership Rules, each milk producer member suppling milk to that dairy purchaser member must (until such membership is closed) continue to comply with these Rules and permit dairy Assessments to continue to be carried out.
- 22. Individual dairy farms which are both a milk producer and a milk processor may, on an exceptional basis and at RTA's absolute discretion, be accepted into membership of the Red Tractor Dairy Farm Assurance Scheme as both a milk producer member and a dairy purchaser member. Any such member

- (referred to as an "Independent Member") must comply with both these Rules and the Dairy Purchaser Membership Rules. If an Independent Member's dairy purchaser membership is suspended or revoked in accordance with the Dairy Purchaser Membership Rules, the Independent Member's milk producer membership shall automatically be suspended or revoked (as appropriate). Similarly, if an Independent Member's milk producer membership is suspended or revoked in accordance with these Rules, the Independent Member's dairy purchaser membership shall automatically be suspended or revoked (as appropriate).
- 23. Cattle on dairy farms must also be beef assured (i.e. certification to the RTA beef Standards or to the beef assurance scheme in any relevant devolved region of the UK see Rule 9). If you do not want your beef assurance to be assessed by the Certification Body which assesses your certification to the Red Tractor Dairy Farm Assurance Standards, you must, at the time of your dairy Assessment, demonstrate to the dairy assessor that your beef assurance is in place and commit to it being maintained.

Initial Assessment and Certification

- 24. A full initial Assessment must be completed and you must conform to all the Standards (not including 'recommendations') before your certification can be progressed and your Membership confirmed.
- 25. To enable a full Assessment to take place you must grant the assessor access to (or take all steps necessary to facilitate the carrying out of a remote visual Assessment, such as via video-streaming and/or by uploading records and documents to the Red Tractor Portal, of):
 - a. all parts of the holding, site, store or vehicle, key members of staff and records/documents to which he/she reasonably requests access;
 - b. all livestock and, where relevant, allow the assessor to carry out welfare outcome scoring.
- 26. Without prejudice to Rule 53.d, an assessor may refuse to carry out or finish an Assessment:
 - a. if he/she believes the presence of a third party may, intentionally or otherwise, influence its outcome in an inappropriate manner;
 - b. if he/she feels threatened or that he/she has been subjected to abusive behaviour at any time during the visit; or
 - c. if the site is empty or non-operational.
- 27. If any of the Standards has not been met, then a non-conformance will be raised. Certification will be dependent upon you carrying out improvements to the satisfaction of the Certification Body and within the specified time period(s).
- 28. Certificates and, where applicable, stickers confirming certification status, only relate to the assessed holding(s) or site(s) and are not transferable to any other holding or site or to any other business or person. All such certificates and stickers remain the property of your Certification Body. Whilst certificates and stickers may be useful in confirming 'Red Tractor Assured' status, the only definitive proof of certification and 'Red Tractor Assured' status is the Scheme Member Checker database managed and operated by or on behalf of RTA.

Membership Renewal

29. Your Membership must be renewed annually. Failure to renew within one month after an annual renewal date will result in your Membership being closed. If you subsequently apply again to be a Member, you will be treated as a new applicant and a full initial Assessment will be required. In such a case, your Membership and certification will not be backdated.

Material Changes

- 30. You must keep your Certification Body informed of any material changes to your operation (when compared to the operation as at the date of your most recent Assessment) which might affect your certification. Examples of such 'material changes' include:
 - a. additional holdings or sites (e.g. crop storage facilities, livestock grazing);
 - b. a change in the person who manages on a day to day basis any Enterprise, holding, site store or vehicle within your certification;
 - c. additional commercial livestock vehicles;
 - d. the site becoming empty of livestock at any time;
 - e. the site becoming restocked; and/or
 - f. changes to the activity being carried out on the holding or site (e.g. a farm or haulier also operating as a collection centre, or a meat processor beginning to process new species such as pork or poultry).
- 31. If you are the subject of an event described in Rule 53.g, or if any action is taken which is likely to lead to such an event, you must inform your Certification Body immediately giving details of any person appointed (or proposed to be appointed) as receiver, liquidator, administrative receiver, administrator or other such officer pursuant to any such arrangement or related order.
- 32. If, where you are a company or limited liability partnership, one of your members or any other person (including any group company) with whom you are connected, is the subject of an event described in Rule 53g or if any action is taken which is likely to lead to such an event, in circumstances which could result in you being unable properly to perform your obligations as a Member under these Rules, you must inform your Certification

- Body immediately, giving details of any person appointed (or proposed to be appointed) as receiver, liquidator, administrative receiver, administrator or other such officer pursuant to any such arrangement or order.
- 33. When certified against the Red Tractor Fresh Produce Standard only, you may ask your Certification Body for a voluntary suspension of one, some or all of the crop types covered by the certification.

Changing Certification Body

- 34. You can change your Certification Body at any time, in accordance with Rules 35 to 38.
- 35. You must declare on your application to the proposed new Certification Body whether you have previously applied to become, or have been, or are currently, a Member. If that is the case, you must confirm the Certification Body to whom you applied, your previous Membership number and details of all sites previously assessed (as well as the CPH number and PRIMO/ Herd mark, where applicable).
- 36. Your proposed new Certification Body will request and be given access to your historical data and records from your existing Certification Body before confirming continued certification.
- 37. The proposed new Certification Body may reject your application to transfer if you have outstanding non-conformances still to be rectified or if any other previously imposed certification or Membership condition prevents the application from being accepted. In such a case, before any transfer takes place, you must clear non-conformances to the satisfaction of your existing Certification Body. Unless otherwise agreed in writing by RTA, any previously imposed conditions (e.g. more frequent or unannounced inspections) shall continue to apply to and may be enforced by the new Certification Body.
- 38. If your application to transfer is accepted by the new Certification Body, it will take effect immediately upon such acceptance being confirmed and you do not need to inform your former Certification Body of the transfer.

Routine Assessments and Spot Checks

- 39. You must allow your Certification Body's appointed assessors to carry out routine Assessments, revisits and spot checks, whether in person or remotely (whether via video streaming and/or review of documents and records uploaded to the Red Tractor Portal or otherwise) and where Assessments are requested to be carried out remotely you must take all reasonable steps necessary to enable remote Assessment to take place.
- 40. Each of RTA, your Certification Body and any third party duly authorised to act on behalf of either or both of them, has the right to carry out an Assessment or spot check at short notice or unannounced.
- 41. The assessor may be accompanied by an observer.
- 42. If any of the Standards are not met, a non-conformance will be raised. Continued certification will be dependent upon you carrying out improvements to the satisfaction of the Certification Body and within the time period(s) specified.

Special Conditions of Certification

- 43. RTA and your Certification Body shall each be entitled, at any time and each in its absolute discretion, to specify 'Special Conditions of Certification' for your Membership and/or continued certification. This may include:
 - a. additional announced or, if so specified, unannounced Assessments or spot checks by the Certification Body over and above the normal routine Assessments, all such additional Assessments and spot checks being at your cost; and
 - b. obtaining evidence from a third party expert (nominated by RTA or the Certification Body and appointed at your cost) that the Standards are being met.

Fees

- 44. You must, on initial application and annually thereafter, pay to your Certification Body an annual Membership fee for each Enterprise being assessed. The annual Membership fee is made up of an amount equal to the annual participant fee(s) which RTA charges the Certification Body for each Enterprise assessed by it (and which your Certification Body charges on to you) and an amount to cover your Certification Body's own charges. Details of the annual participant fees and any other fees charged by RTA to Certification Bodies can be downloaded at: https://assurance.redtractor. org.uk/who-we-are/how-we-are-funded. Your Certification Body may change the annual Membership fee from time to time and will review the fee annually. Your Certification Body (or RTA) will notify you of any changes in the annual Membership fee.
- 45. You must pay any additional charges your Certification Body may impose for:
 - a. visits to additional holdings/sites not close to the main holding or site;
 - visits to additional holdings/sites/vehicles notified to the Certification Body after any previous Assessment;
 - c. the assessor having to return, whether to complete an Assessment report where, through no fault of the assessor, it could not initially be completed in full, or to check that non-conformances have been rectified; and
 - d. any additional Assessments or spot checks required under any Special Conditions of Certification specified by RTA or your Certification Body, as contemplated in Rule 43.

- 46. For milk producer members, some fees may be met by your milk purchaser. You should contact your milk purchaser for further details.
- 47. You are responsible for any external third party fees required to meet the requirements of the Standards (for example, Quarterly Veterinary Reports on farms certified to the RTA Pig Standards) and any Special Conditions of Certification specified under Rule 43.
- 48. You are responsible for any costs you incur in meeting the Standards and rectifying non-conformances.
- 49. If you fail to pay any fees required to be paid by you under these Rules, RTA or your Certification Body shall each be entitled to reject your Membership or renewal application or to suspend or withdraw certification for any relevant Enterprise(s).

Suspending Certification

- 50. Your Certification Body has the right to suspend your certification if:
 - a. you unreasonably delay or refuse a routine Assessment, revisit or spot
 - b. circumstances on a relevant holding or site prevent the assessor from completing an Assessment in full;
 - c. major non-conformances (meaning for the purpose of these Rules a nonconformance to the Standards or breach of these Rules which is treated as a 'major' non-conformance by assessors at the time of the relevant Assessment);
 - d. an excessive number of non-conformances are found during an Assessment;
 - e. the same non-conformance is found on successive Assessment visits;
 - f. you fail to rectify any non-conformance within a specified timescale;
 - g. you fail to comply with these Rules or the Standards;
 - h. evidence which your Certification Body or RTA reasonably believes to be reliable is received from a third party, indicating that you are not conforming to the Standards to a material extent; or
 - being a milk producer member of the Red Tractor Dairy Farm Assurance Scheme, the dairy purchaser membership of that scheme of the dairy purchaser to whom you supply milk is suspended.
 - If your certification has been suspended and you do not take the necessary action to rectify any notified non-conformance(s) within 3 months of such suspension, your certification may be withdrawn with immediate effect by written notice served by your Certification Body, whereupon your Membership will be automatically closed.

Revoking of Memberships and Withdrawing Certification

- 51. Each of RTA and your Certification Body may refuse applications or impose particular conditions for re-entry into the Scheme where an application relates to an Enterprise, business, holding, site, store and/or vehicle in respect of which certification has previously been withdrawn in accordance with these Rules (and even if all relevant non-conformances have been rectified).
- 52. RTA and the Certification Bodies will not accept a Membership or renewal application (including from a new applicant) if the application relates to an Enterprise, business, holding, site, store or vehicle in respect of which Membership or certification conditions or other restrictions or sanctions have been imposed under these Rules and remain outstanding or in place (as the case may be), unless it can be demonstrated to the satisfaction of RTA and the Certification Body that the Applicant Business is not connected to the Member subject to those conditions, restrictions or sanctions (other than being connected purely in terms of operating from the same holding, site, store or vehicle) and there are no other reasons for refusing such an application.
- 53. Each of your Certification Body and RTA may, in its absolute discretion, refuse an application for Membership, and/or your Certification Body may withdraw certification (whether for a particular Enterprise or for all Enterprises carried out by you) and/or RTA may, by written notice, immediately revoke your Membership:
 - a. if you fail to comply with these Rules or the Standards;
 - b. if the Certification Body or RTA considers that it is necessary to do so to prevent RTA or the Scheme from being brought into disrepute;
 - c. if any act or omission by you or any of your Associates (i) has brought or may, in the reasonable opinion of the Certification Body or RTA, bring RTA or the Scheme into disrepute or (ii) has damaged or may, in the reasonable opinion of the Certification Body or RTA, damage the integrity of the Standards:
 - d. if, notwithstanding the rights under Rule 26.b, an assessor, employee or officer of the Certification Body or RTA feels threatened or that he has been subjected to abusive behaviour by you or any of your Associates;
 - e. if, without prejudice to Rules 53.a, b, c and d, a material breach by you of these Rules (including a major non-conformance to the Standards) which is not capable of being remedied has occurred or a material breach by you of these Rules (including a major non-conformance to the Standards) which is capable of remedy has not been remedied within 30 days (or such other period as RTA or your Certification Body notify you in the case of a major non-conformance of the Standards) after service of a written notice requiring it to be remedied;

- f. if you are still categorised as high risk following two consecutive unannounced spot checks as a result of our risk based approach to inspections:
- g. upon your voluntary or compulsory bankruptcy or liquidation, the appointment of a receiver, liquidator, administrative receiver, administrator or other such officer over any of your assets, or your entry into any composition or arrangement with your creditors;
- h. if you are subject to a change of control ("control" being defined as in the Income and Corporation Taxes Act 1988) which, in the reasonable opinion of RTA or the Certification Body, is likely to have a detrimental effect on the integrity, goodwill or reputation of RTA, the Certification Body, the Standards or the Member Logos;
- i. in the event of an act of gross negligence or fraud on your part or the part of any of your Associates;
- j. if, after your certification has been suspended under Rule 50, you do not take the necessary action to rectify notified non-conformances within 3 months of such suspension;
- k. if you fail to pay any amount owing to RTA or your Certification Body under these Rules:
- I. if you, any of your Associates, any person involved in the day to day management of an Enterprise, holding, site, store or vehicle within your certification or any other person involved with livestock in relation to any such Enterprise, holding, site, store or vehicle, is banned from keeping livestock:
- m if, being a milk producer member of the Red Tractor Dairy Farm Assurance Scheme, the dairy purchaser membership of that scheme of the dairy purchaser to whom you supply milk is revoked; or
- n. if RTA ceases to operate the Scheme.
 For the avoidance of doubt, if your certification is withdrawn in respect of all relevant Enterprises, you shall automatically cease to be a Member.

Closing of Membership by Member

- 54. You may give notice in writing to close your Membership in the event of the voluntary or compulsory winding-up or liquidation of RTA, the appointment of a receiver, liquidator, administrative receiver, administrator or other such officer over any of the assets of RTA, or RTA entering into any composition or arrangement with its creditors.
- 55. You may at any time give notice in writing immediately to close your Membership. For the avoidance of doubt, this Rule 55 does not apply to milk producer members of the Red Tractor Dairy Farm Assurance Scheme.

Indemnity and Inadequacy of Damages

- 56. You undertake to indemnify RTA and your Certification Body against all liabilities, costs, expenses, damages or losses (including any direct or indirect loss of profit, loss of business, loss of goodwill, loss of reputation or consequential loss, and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by RTA or your Certification Body arising out of or in connection with any event or circumstance referred to in Rules 53.a to 53.m (inclusive) or any other breach by you of these Rules.
- 57. Without prejudice to any other rights or remedies that RTA or the Certification Body may have, you acknowledge and agree that damages alone may not be an adequate remedy for any breach by you of these Rules. Accordingly, RTA and the Certification Body shall be entitled, without proof of special damages, to the remedies of injunction, specific performance or other equitable relief for any threatened or actual breach of these Rules.

Prosecutions, Regulatory Sanctions and Third Party Evidence

- 58. You must notify your Certification Body of any prosecution that has at any time been brought or is or is likely to be brought against you or any of your Associates, or in relation to any Enterprise, business, site, holding, store or vehicle owned or occupied by you or any of your Associates or referred to in a Membership or renewal application, which relates to any issues covered in the Standards, including food safety, product traceability, animal health, animal welfare, animal identification and movements, veterinary medicine records, trade description, animal transport, environmental legislation or relevant consumer protection legislation.
- 59. For the purpose of Rule 58, 'prosecution' shall include, in respect of farms, any penalty relating to Cross-Compliance requirements that directly relates to issues covered in the Standards.
- 60. You will be asked to sign a declaration relating to prosecutions and penalties in the initial Membership application form, renewal forms and other Scheme documents. Any information relating to such matters received by RTA or your Certification Body will be investigated and appropriate action taken.

Confidentiality and Data Protection

61. Your details will be treated in confidence save as set out below, and your personal data will be treated in accordance with the terms of our Privacy Policy. RTA and your Certification Body may however provide to any third parties who have a legitimate interest in knowing the same (including your customers and suppliers), details of your certification status (being full, suspended, withdrawn or a non-member), the date of your last Assessment, your certification expiry date and your certification renewal date. This information may be made available through the on-line Scheme Member

- Checker and lists of certified, suspended and/or withdrawn Members may be published by RTA from time to time.
- 62. If a matter arises which is or could constitute or lead to an infringement of any laws or regulations relating to the scope of Red Tractor either (a) by you or any of your Associates or (b) which is connected directly or indirectly to you, your Membership or any Enterprise, you agree that any relevant regulatory or administrative body or agency, including the Food Standards Agency, the National Food Crime Unit, the Animal and Plant Health Agency, Local Authorities, the Rural Payments Agency, Environment Agency, Natural England, any equivalent bodies in devolved regions of the UK and any of their respective successor bodies or agencies and any third party acting in good faith on their behalf or in their interests, shall be entitled to provide to RTA and/or your Certification Body any reports or documentation produced by such body, agency or third party in respect of the relevant matter (whether or not requested by RTA or your Certification Body) and that each of RTA and your Certification Body may request such reports and documentation from such bodies, agencies and third parties. Each such body, agency and third party shall be entitled to rely on your consent under this Rule 62 to the disclosure of such reports and documentation to RTA and/or your Certification Body.
- 63. Without limiting Rules 61 and 62, each of RTA and your Certification Body may transfer data and information about your certification and Membership to their respective successors, any transferee(s) of their respective businesses and any new operator(s) of all or part of the Scheme, provided such transferee(s) shall have the same rights and obligations with regard to such data and information as the relevant transferor(s).
- 64. RTA shall be entitled to produce and publish statistical reports drawing upon aggregated Scheme data, provided that individual performance data cannot be traced back to you.
- 65. Membership data may be retained on RTA's databases (subject always to the provisions of Rules 61 to 64) for ten years after you have ceased to be a Member (or such longer period as RTA reasonably considers necessary to enable it effectively to monitor trends in membership and performance).
- RTA is entitled to receive copies of Assessment reports from your Certification Body.
- 67. In exceptional circumstances, where an assessor comes across evidence of an immediate and significant risk of unacceptable animal welfare practices, food contamination or environmental pollution, RTA and your Certification Body may each immediately notify any competent authorities, notwithstanding any other provision of these Rules or any other agreement you may have with either RTA or your Certification Body.

Member Logos

- 68. Using the Member Logos: For so long as you are a Member, you are entitled to indicate that you hold a certificate of conformity to the relevant Standards and, for that purpose only, you may refer to your operations (but only insofar as they are covered by your certificate of conformity) as 'Red Tractor Assured' and (subject always to Rules 69 to 73) use the appropriate Member Logo(s) on stationery and publicity materials (including on your website) provided that you follow all directions on the use of the Member Logos given from time to time by RTA or set out on the RTA Website at https://assurance.redtractor.org.uk/standards/member-rules. You agree to observe all such directions
- 69. Farm Shops, Farmers Markets and food/drink product sales via all other channels, such as meat/vegetable/fruit box schemes, including online sales and use of Red Tractor supplied marketing materials: Subject always to Rule 70, if you sell your own Red Tractor Assured meat, fruit or vegetable food or drink products to the public, whether through your own farm shop, or at farmers markets or other events, or via any other channels, including online sales of meat/vegetable/fruit boxes via your website/apps, you are, for so long as you are a Member, allowed to use the appropriate Member Logo(s) in your shop, or on your market/fair stall, or within the content of your websites/apps for online sales which describes your Red Tractor Assured farm operations only and provided always that:
 - a. the relevant Member Logo(s) are only used in your own farm shop or on such stall in relation to Red Tractor Assured meat, fruit and vegetable food or drink products of your own farm and no other products (and the Member Logo(s) must be positioned carefully so that the public is not misled into thinking that those other products are Red Tractor Assured);
 - b. Member Logo(s) used in your website/apps are only used to describe your Red Tractor Assured farm operations and are not used to describe any products or displayed next to or in connection any product or price lists:
 - c. you follow all directions on the use of the Member Logos which may from time to time be given by RTA or set out on the RTA Website at https:// assurance.redtractor.org.uk/contentfiles/files/SchemeLogoRules.pdf;
 - d. if you are a milk producer member and sell raw cows' milk or goats' milk to the public, you may not use the Member Logo denoting your membership of the Red Tractor Dairy Farm Assurance Scheme or Red Tractor Dairy Goats Scheme (or use any other version of the Red Tractor logo or make any Red Tractor Assurance Claim) in any way whatsoever (including in relation to any marketing materials, whether your own or those supplied by RTA); and

e. if you are milk producer member and do not sell raw milk to the public, provided you comply with Rule 68, you may use the Member Logo denoting your membership of the Red Tractor Dairy Farm Assurance Scheme on your stationery and publicity materials (including on your website).

In addition, for so long as you are a Member (other than a milk producer who sells raw milk to the public) you may use marketing materials supplied by RTA to help promote the Scheme provided that you not do so in a way which might mislead the public in relation to the scope of your Red Tractor Assured products or activities or in a way which ties such materials to actual products.

- 70. Restriction on using the Member Logos or Red Tractor logo on food products, including on product packaging (including any meat/vegetable/ fruit boxes or milk cartons or bottles): You may not use or print any Member Logos or any other version of the Red Tractor logo on, or apply any such logo or a Red Tractor Assurance Claim to, food packs (including any packaging such as meat/vegetable/fruit boxes, milk cartons or bottles) or use any such logo or make a Red Tractor Assurance Claim in connection with the sale of food or drink products (including online sales) unless you have a processors and packers licence issued by RTA. To apply for a processors and packers licence, go to https://www.trade.redtractor.org.uk/how-do-i-get-in-touch/.
- 71. The rights to use Member Logos under Rules 68 and 69 are limited to using the entire designation and in an identical form or forms to that or those directed by RTA from time to time. These rights are personal to you as a Member and may not be assigned, transferred or sub-licensed to any other person.
- 72. As a Member, you shall not use (or authorise or license others to use) the Member Logos and/or the Red Tractor logo or name in any way other than as expressly permitted in these Rules (or in a processors and packers licence granted to you) and you shall not use or authorise or license any other person to use any name, mark, sign or device which is or could reasonably be regarded as similar to the Member Logos and/or the Red Tractor logo or name; nor shall you file or cause to be filed any application for any trade mark or certification mark which is or could reasonably be regarded as similar to the Member Logos and/or the Red Tractor logo; nor shall you register or attempt to register any company in a name which is or could reasonably be regarded as similar to any of the names 'Red Tractor', 'Red Tractor Assurance', 'Red Tractor Assured', 'RTA', 'Assured Food Standards' or 'AFS'. You will not oppose or cause any oppositions to be filed to any trade mark or certification mark applications filed by or on behalf of RTA, nor object to or take any adverse action in respect of any of RTA's trade mark or certification mark registrations; nor will you register or attempt to register the Member Logos and/or the Red Tractor Logo or name, or any name, mark, sign, or device which is or could reasonably be regarded as similar to the Member Logos and/or the Red Tractor logo or name, anywhere in the world or otherwise cause any question to be raised concerning RTA's ownership of the Member Logos or the Red Tractor logo or name, or the validity or enforceability of such rights; nor will you do or say anything that could damage the goodwill and/or reputation of RTA, the Scheme Logos or the Red Tractor logo.
- 73. Your right to use any Member Logo and/or the Red Tractor name in accordance with these Rules:
 - a. may be terminated by RTA on one month's written notice;
 - b. may be terminated by RTA immediately on written notice if you fail to observe the provisions of these Rules or the directions of RTA wit regards to the use of such logos;
 - will automatically terminate in so far as use of such logos on products is concerned if and for so long as your certification has been suspended; and
 - d. will automatically terminate if your certification has been withdrawn or your Membership is revoked for any reason or has expired (and is not renewed in accordance with Rule 29).

Limitation of Liability

- 74. Nothing in these Rules shall limit or exclude the liability of RTA or any Certification Body or any of their respective officers, employees, agents or subcontractors for (a) death or personal injury caused by the negligence of any such person; or (b) fraud or fraudulent misrepresentation.
- 75. Subject to Rule 74:
 - a. neither RTA nor any Certification Body, nor any of their respective officers, employees, agents or subcontractors, shall under any circumstances be liable, whether in contract, tort (including negligence), breach of statutory duty or otherwise, for any loss of profit, loss caused by business interruption, or any indirect or consequential loss suffered or incurred by a Member and arising under or in connection with the Scheme (including in relation to the administration of the Scheme, the carrying out of Assessments, any rejection of a Membership or renewal application, any suspension or withdrawal of certification or any revoking of Membership);
 - b. neither RTA nor any Certification Body, nor any of their respective officers, employees, agents or subcontractors, shall under any

- circumstances be liable, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any losses, liabilities, damages, charges, costs or expenses of whatever nature, suffered or incurred by a milk producer member as a result of or in connection with the purchaser of that milk producer member's milk having its dairy purchaser membership of the Red Tractor Dairy Farm Assurance Scheme suspended or revoked in accordance with the Dairy Purchaser Membership Rules:
- c. the total liability to any Member of RTA and its officers, employees and agents in respect of all losses, liabilities, damages, charges, costs or expenses of whatever nature, suffered or incurred by that Member and arising under or in connection with the Scheme (including in respect of the administration of the Scheme, the carrying out of Assessments, any rejection of a Membership or renewal application, any suspension or withdrawal of certification or any revoking of Membership), and whether in contract, tort (including negligence), breach of statutory duty or otherwise, shall not exceed £300,000 in aggregate in respect of all and any such claims arising in any period of 12 months ending on 31 March (provided that for this purpose a claim will be deemed to have arisen on the date on which the event, act or omission giving rise to such losses, liabilities, damages, charges, costs or expenses occurred); and
- d. you shall not be able to recover from both RTA and your Certification Body for the same loss.
- 76. RTA is not a party to the contract you must enter with your Certification Body to govern its Assessment of your conformance (or non-conformance) to the Standards. Subject to Rule 74, neither RTA nor any of its officers, employees or agents shall under any circumstances be liable, whether in contract, tort (including negligence), breach of statutory duty or otherwise, for any acts or omissions of your Certification Body or its assessors or other agents in connection with that contract or the services proposed to be carried out under it by your Certification Body.
- 77. The Member shall not be entitled (whether under these Rules and/or in respect of any other membership or licence the Member may have with RTA) to recover damages, or obtain payment, reimbursement, restitution or indemnity more than once in respect of the same loss, shortfall, damage, deficiency, breach or other event or circumstance.

Variation of Rules and Standards

78. RTA shall be entitled at any time to change and update the Standards and these Rules. You will be given notice of any the specific changes made to the Standards and when they will come into effect. When changes are made to the Rules, we will give you notice of that fact and confirm in such notice when the amended Rules will come into effect and how you can view and download or otherwise obtain the amended Rules. RTA and each Certification Body shall each be entitled at any time to change its operating procedures where, in its absolute discretion, it considers it necessary to do so. You will be given advance written notice of any such changes to operating procedures and of when they will come into effect.

Force Majeure

79. RTA shall not be liable to a Member if any delay or failure by RTA or its employees, officers, agents or independent contractors to perform their obligations under these Rules or any related agreement is the result of a Force Majeure Event. For the purpose of this Rule, 'Force Majeure Event' means an event beyond the reasonable control of RTA (or its employees, officers, agents or independent contractors) including acts of God, flood, drought, earthquake or other natural disaster, epidemic or pandemic, terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, nuclear, chemical or biological contamination or sonic boom, any law or any action taken by a government, local or public authority, collapse of buildings, fire, explosion or accident, interruption or failure of a utility service.

No Waiver

80. A waiver of any right of RTA under these Rules is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by RTA in exercising any right or remedy under these Rules or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

Notices

- 81. A notice given under or in connection with these Rules shall be in writing and:
 - (a) in the case of a notice to RTA, sent by email to Memberhelp@ redtractor.org.uk or by first class post to RTA's registered office from time to time; and
 - (b) in the case of a notice to the Member, sent by email or first class post to the email or postal address set out in the Membership or renewal application (or such replacement email or postal address as may subsequently have been notified in writing to RTA) and, in the absence of any such addresses, by post to its registered office (in the case of a company) or last known business address in any other case.

82. A notice shall be deemed to be delivered by 9.00am on the second business day (excluding weekends and bank holidays) after posting in the case of first class post and on sending in the case of email.

Complaints and Appeal Procedure

- 83. If you wish to raise a formal complaint (such as a formal expression of dissatisfaction about RTA's personnel, services, decisions, contractors or the services of your Certification Body), you should supply details of the complaint and evidence supporting it in accordance with RTA's complaints procedure, a copy of which will be provided upon request (provided that where your complaint relates to an RTA decision or to the outcome of any appeal to your Certification Body your complaint must be sent to RTA within 14 days after the date of the RTA decision or (as the case may be) within 14 days after you have been notified of the outcome of the appeal to your Certification Body).
- 84. If you are not satisfied with the way your application, Assessment or any certification decision has been conducted, you may lodge an appeal in writing with your Certification Body within such period as your Certification Body may stipulate from time to time. All such appeals will be investigated and dealt with in accordance with the Certification Body's appeal procedure or, if so directed, RTA's appeal procedure. Copies of the relevant appeal procedure will be provided by your Certification Body (or RTA as appropriate) upon request.
- 85. Decisions taken by RTA to revoke your membership at any time are subject to a right to appeal in accordance with RTA's appeal procedure (which requires you to appeal within 14 days after the date of the RTA decision). Copies of the RTA appeal procedure will be provided by RTA upon request.

Entire Agreement, Third Party Rights and Governing Law

- 86. These Rules and the documents specifically referred to in these Rules as being available via the RTA Website (including the Standards) represent the entire understanding between you and RTA in relation to your Membership. You acknowledge that you have not relied upon any statement from RTA (written or oral) which is not contained in these Rules (or such documents) in applying to be a Member or renewing your Membership.
- 87. Subject to the rights of the bodies, agencies and third parties referred to in Rule 62 and to the rights of Certification Bodies as referred to in Rule 88, these Rules are not intended to benefit, or be enforceable by, anyone other than RTA and each Member.
- 88. Where a Certification Body is referred to in these Rules, the relevant Certification Body shall be able to enforce the rights expressly or impliedly ascribed to it to the fullest extent permitted by law. Furthermore, any successor to RTA (or any transferee of the business of RTA or of RTA's rights under and in relation to the Scheme) shall be entitled to enforce RTA's rights under these Rules and any successor to your Certification Body (or any transferee of the business of your Certification Body) shall be entitled to enforce your Certification Body's rights under these Rules.
- 89. These Rules and any disputes or claims arising out of or in connection with their subject matter or formation are governed by and shall be construed in accordance with English law. The courts of England have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with these Rules or their subject matter or formation.

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CERTIFICATION BODIES

Your routine point of contact with the Scheme is through your certification body.

Certification bodies are licensed by Red Tractor to manage membership applications and to carry out assessment and certification against the standards. The table below shows which certification bodies apply to each enterprise.

Certification Body	Beef and Lamb	Dairy	Dairy Goats	Combinable Crops and	Fresh Produce	Pigs	Poultry		
	Lamb	,	Goats	Sugar Beet	Produce		Chickens	Turkey	Duck
NSF	V	V		V	✓	V	✓		
SAI Global	V	V	V	V	'	V	V	V	V
NIFCC (Northern Ireland)		~				~	V		
QWFC (Wales)		V							



■ NSF Certification

Hanborough Business Park, Long Hanborough, Oxford OX29 8SJ

T. 01993 885610

E. agriculture@nsf.org www.nsf-foodeurope.com



■ SAI Global Assurance Services Ltd

Heron House, 2 Garforth Place, Knowlhill, Milton Keynes, MK5 8P

T. 01908 249973

E. agrifood@saiglobal.com www.saiglobal.com/assurance



■ NIFCC [Northern Ireland]

1A Lissue Walk, Lissue Industrial Estate (East), Lisburn, Northern Ireland BT28 2LU

T. 028 9263 3017

E. info@nifcc.co.uk

www.nifcc.co.uk



■ QWFC [Wales]

PO Box 8, Gorseland, North Road, Aberystwyth SY23 2WB

T. 01970 636688

E. info@wlbp.co.uk www.wlbp.co.uk



T. 020 7630 3320

E. memberhelp@redtractor.org.uk www.redtractorassurance.org.uk



BUILDING TRUST AND ADVANCING BRITISH AGRICULTURE FOR OVER TWO DECADES

In the wake of damaging food scares, Red Tractor was founded with a clear mission to rebuild public trust in the food produced by British farmers.

Since 2000, we have worked with consumers, our farmer members, food processors and retailers to create the UK's largest and most comprehensive food standards scheme.

Today, it is Britain's most-trusted food assurance scheme, with more than three-quarters of shoppers viewing it is as independent and trustworthy.

The Red Tractor symbol is a hallmark of quality British food and drink that is easily recognised by shoppers and diners.

We are proud to work with 50,000 farmer members to produce food and drink to world-leading standards worth £14bn to the UK economy.

The progress we have made does not mean our journey is at an end. Red Tractor will always strive to support and advance British agriculture in producing food that is traceable, safe and farmed with care.